Stephanie Formas

	Page 1
UNITED STATES DIS	STRICT COURT
WESTERN DISTRICT	OF WASHINGTON
AT SEAT	TTLE
HUNTERS CAPITAL, LLC, et al.,	) )
Plaintiff,	)
vs.	) No. 20-cv-00983
CITY OF SEATTLE,	)
Defendant.	)
VIDEOTAPED VIDEOCONFE  UPON ORAL EXAN  STEPHANIE E	MINATION OF
Seattle, Was	shington
(All participants appeared	via videoconference.)
DATE TAKEN: APRIL 30, 2022 REPORTED BY: CINDY M. KOCH, RE	PR, CRR, CCR #2357

Stephanie Formas

Page 238 specifically related to what happened on July 5th and 1 4th? 2 I don't recall what days or what types of 3 conversations we may have had. 4 All right. At any time, whether in July or 5 later? 6 I just -- I don't have a specific 7 recollection of a specific memory or a day when I talked 8 to the mayor about her phone. 9 Q. All right. Were you involved at all in getting 10 her a replacement phone? 11 A. I don't believe so. I believe I may have been 12 made aware that that was occurring, but I was not 13 involved in the process, nor -- I don't know if I would 14 have been copied on the email, but again, I do not 15 believe that I would -- had been aware of -- or I would 16 have been involved in any part of the process. 17 Q. All right. Were you involved in or aware --18 were -- first of all, were you aware of -- in July of 19 2020, at any point that the mayor's phone had been set 20 to a 30-day delete setting? 21 MR. CRAMER: Objection. 22 Go ahead. 23 Yes, I was made aware of that. And to clarify, 24 did you say, was I made aware of that in July? 25

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Page 239 BY MR. WEAVER: 1 When were you made aware of it, if you recall? 2 I don't recall when I was made aware of it, but 3 I was made aware of it. 4 Q. Were you at all involved in either setting that 5 delete setting on her phone or discovering it and 6 changing it? 7 A. Absolutely not. 8 MR. CRAMER: I want to make sure that the 9 record is clear. 10 THE WITNESS: Okay. 11 MR. CRAMER: Were you aware of that in July 12 of 2020. 13 THE WITNESS: No. So yes, to clarify, I was 14 not -- I thought the question was, was I made aware of 15 the events of -- of the setting change from July 2020. 16 Yes, I was made aware. But I was not aware in July of 17 2020. 18 BY MR. WEAVER: 19 Q. Do you have any idea of when you first became 20 aware of that fact? 21 I believe it would have been later in the fall 22 or winter of 2020. 23 24 Did you ever find out in July of 2020 that that setting had been changed? 25

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Page 248 Okay. All right. I was going to say 1 congratulations, but I don't know -- I guess he won, 2 so --3 Α. Yes. 4 Q. So congratulations. 5 So do you recall any conversations from July 6 2020 to the present with Mayor Durkan about her phone, 7 about what happened to it in July of twenty -- oh, man, 8 you're frozen again. 9 MR. REILLY-BATES: That's okay. I think we 10 can just come back another day. 11 MR. WEAVER: Well -- okay. Nope, you're 12 frozen again now. 13 THE COURT REPORTER: Can we go off the 14 video -- oh, well... 15 MR. WEAVER: We can see you now. 16 THE WITNESS: Can you see and hear me okay? 17 MR. WEAVER: For now. 18 BY MR. WEAVER: 19 Q. Okay. So I think we're still on the record, so 20 were there any -- can you recall any conversations with 21 the mayor about -- from July 2020 to the present about 22 23 her phone, about her missing texts, or the various 24 settings that were on her iCloud or her phone regarding retention of texts? 25

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Page 249 MR. CRAMER: And I'll instruct the witness, 1 to the extent that there were communications involving 2 the city attorney's office about those, don't testify to 3 those. 4 But to the extent that there were 5 communications about those outside of communications 6 with the city attorney's office or our office, go ahead 7 and testify to them. 8 A. I don't recall any specific conversations with 9 her outside of what would have been meetings with the 10 city attorney's office. 11 MR. WEAVER: Okay. I'm going to drop a 12 document into the chat and hope it doesn't send you 13 haywire. 14 And I turned off my video to MR. CRAMER: 15 hopefully save bandwidth. If that's objectionable to 16 anybody, let me know. 17 MR. WEAVER: No. In fact, I was going to 18 suggest, if this keeps happening, that we turn off 19 Ms. Formas's video as well, but -- we're getting close, 20 I promise. 21 (Exhibit No. 18 marked.) 22 BY MR. WEAVER: 23 So this is a large group of texts that should 24 be there, although I'm having a problem opening it. All 25

Stephanie Formas

Page 256 CERTIFICATE 1 2 STATE OF WASHINGTON 3 COUNTY OF PIERCE 4 5 I, Cindy M. Koch, a Certified Court Reporter in 6 and for the State of Washington, do hereby certify that 7 the foregoing transcript of the deposition of Stephanie 8 Formas, having been duly sworn, on April 30, 2022, is 9 true and accurate to the best of my knowledge, skill and 10 ability. 11 IN WITNESS WHEREOF, I have hereunto set my hand 12 and seal this 9th day of May, 2022. 13 14 15 16 17 18 CINDY M. KOCH, CCR, RPR, CRR 19 20 My commission expires: 21 JUNE 9, 2026 22 23 24 25

Colleen O'Reilly Bernier

Page 1				
IN THE UNITED STATES DISTRICT COURT				
WESTERN DISTRICT OF WASHINGTON				
AT SEATTLE				
HUNTERS CAPITAL, LLC, et al., )  Plaintiffs, )  v. ) Case No. 20-cv-00983-TSZ  CITY OF SEATTLE, )  Defendant. )				
VIDEOTAPED VIDEOCONFERENCE DEPOSITION UPON ORAL EXAMINATION  OF  COLLEEN O'REILLY BERNIER				
(All participants appearing via Zoom videoconference.)				
Taken at				
Seattle, Washington				
DATE TAKEN: July 27, 2022				
REPORTED BY: KATHLEEN HAMILTON, RPR, CRR, CCR 1917				

Colleen O'Reilly Bernier

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Page 50
     when I did finally see the email, I didn't respond,
 1
     because they had taken care of it.
 2
             Okay. And we'll -- we'll get to that -- that
        Q.
 3
     email.
 4
             Did -- did the mayor decide that she needed a
 5
     replacement phone in July of 2020?
 6
                 MR. CRAMER: Objection. Foundation.
 7
                 You can answer if you know.
 8
                 THE WITNESS: I don't know.
 9
     BY MR. REILLY-BATES:
10
             In July of 2020, did the mayor ever tell you
        O.
11
     that she had dropped her phone on the beach and the
12
     saltwater had covered the phone?
13
        A.
             She did not.
14
        Ο.
             Did you have any conversations with the mayor
15
     about her phone in July of 2020?
16
        Α.
             Not that I recall.
17
             Okay. Did you have any other conversations with
        Q.
18
     anybody else besides the mayor about the mayor's phone?
19
                 MR. CRAMER: Objection. Vague as to
20
     "conversations".
21
                 Go ahead.
22
                 THE WITNESS: Not that I recall.
23
24
     BY MR. REILLY-BATES:
             Did the mayor ever tell you that she had reset
25
        Ο.
```

Colleen O'Reilly Bernier

	Page 69				
4					
1	A. Not that I recall.				
2	Q. Okay.				
3	A. No, I did not.				
4	Q. Okay. So you didn't turn a setting on her phone				
5	that would cause messages to delete after 30 after				
6	6 they were 30 days old, did you?				
7	A. I don't I did not.				
8	Q. And you were not the one who discovered that				
9	that setting was turned on at the end of July 2020, were				
10	you?				
11	A. I was not.				
12	Q. Do you know if anybody in the mayor's office				
13	did discover that that setting was turned on?				
14	A. I have no idea.				
15	Q. Did the mayor ever tell you that she had				
16	accidentally turned that setting on and then turned it				
17	off?				
18	A. She did not.				
19	Q. Did you ever have any conversation with anybody				
20	or see any documents that provided any information about				
21	who turned that setting on and off on the mayor's phone				
22	in July of 2020?				
23	MR. CRAMER: Objection. Assumes facts.				
24	Go ahead.				
25	THE WITNESS: No.				

Colleen O'Reilly Bernier

Page 119 CERTIFICATE 1 2 STATE OF WASHINGTON 3 COUNTY OF KING 4 5 I, Kathleen Hamilton, a Certified Shorthand 6 Reporter and Notary Public in and for the State of 7 Washington, do hereby certify that the foregoing 8 transcript of the deposition of COLLEEN O'REILLY 9 BERNIER, having been duly sworn, on JULY 27, 2022, is 10 true and accurate to the best of my knowledge, skill and 11 ability. 12 IN WITNESS WHEREOF, I have hereunto set my hand 13 and seal this 3RD day of AUGUST, 2022. 14 15 16 17 18 19 20 KATHLEEN HAMILTON, RPR, CRR, CCR #191 21 22 23 24 25

### Re: Mayor new phone

From: "OReilly Bernier, Colleen" <colleen.oreillybernier@seattle.gov>

To: "Arhu, Emmanuel" <emmanuel.arhu@seattle.gov>

**Cc:** "Friedhoff, Andrea" <andrea.friedhoff@seattle.gov>, "Alencastro, Regi"

<regi.alencastro@seattle.gov>

Date: Wed, 08 Jul 2020 12:19:09 -0700

Thanks Emmanuel. The Mayor will be in tomorrow.

Sent from my iPhone

On Jul 8, 2020, at 12:04 PM, Arhu, Emmanuel < Emmanuel. Arhu@seattle.gov > wrote:

Hello Colleen,

I picked up the phone for the mayor today. When will be a good time for me to swap it out for her?

Emmanuel Arhu

IT Client Device Support Engineer

SEATTLE INFORMATION TECHNOLOGY

O: 206.684.7246 | M: 206.295-9845 | emmanuel.arhu@Seattle.gov

#### **Best-in-Class Digital Services**

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From: OReilly Bernier, Colleen < Colleen. OReilly Bernier@seattle.gov>

Sent: Tuesday, July 7, 2020 12:17 PM

To: Alencastro, Regi < Regi. Alencastro@seattle.gov>

Cc: Friedhoff, Andrea < Andrea. Friedhoff@seattle.gov>; Arhu, Emmanuel

<Emmanuel.Arhu@seattle.gov>
Subject: Re: Mayor new phone

Thanks Regi - most likely will be tomorrow as we're all remote today.

Sent from my iPhone

On Jul 7, 2020, at 12:16 PM, Alencastro, Regi < Regi. Alencastro@seattle.gov > wrote:

It has arrived – please let us know when she can give up her phone for a few hours so we can backup / restore her data to the new phone.

Thank you,

Regi Alencastro Desktop Services

SEATTLE INFORMATION TECHNOLOGY

O: 206.684.0945 | M: 206.473.0276 | regi.alencastro@seattle.gov

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Estate of Taylor, et al. v. City of Seattle and King County

Mayor Jenny Durkan

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Page 1
                                                                                                                                                                    Page 3
         IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON
                                                                                                  A P P E A R A N C E S
PRESENT VIA ZOOM FOR THE PLAINTIFFS:
KAREN K. KOEHLER
                   FOR KING COUNTY
                                                                                            3
                                                                                                      LISA BENEDETTI
GEMMA ZANOWSKI
MELANIE NGUYEN
       The Estate of SUMMER JOLIE WILLIAMS TAYLOR, by and
                                                                                                      FRED RABB
       through MATTHEW D. TAYLOR,
                                                                                                      FURHAD SULTANI
ALYSHA KOEHLER
DRADIN KREFT
       Personal Representative, ZOE
                                                                                            6
       ADBERG, SARA ANDERSON, MEGAN ) 20-2-14351-1 SEA
BUSS, GRACE CARMACK, LEANNA )
CARR, AISLING COONEY, ABIE )
                                                                                                      SARAH LIPPE
                                                                                                      KRISTIN MICHAUD
                                                                                            8
                                                                                                      Stritmatter Kessler Koehler Moore
3600 15th Avenue W, Suite 300
       EKENEZAR, EDWARD FARMER
       NIMA FORGHANI, NOAH FOWLER, )
ZACHARY GARDNER, IAN GOLASH, )
                                                                                                      Seattle, WA 98119
206.448.1777
                                                                                            9
       GRACE GREGSON, MIRANDA
                                                                                           10
                                                                                                      karen@stritmatter.com
       HARDY, LEXUS HARTLEY,
                                                                                                      lisa@stritmatter.com
                                                                                           11
                                                                                                      gemma@stritmatter.com
       CLAYTON HOLLOBAUGH, JASON
       SCHIERER as guardian ad ) litem for minor MALICHI HOWE
                                                                                           12
                                                                                                      fred@stritmatter.com
                                                                                                      furhad@stritmatter.com
       a.k.a. BRYAUNA HOWE, JESSE
                                                                                                      kristin@stritmatter.com
       HUGHEY, AUBREANNA INDA, MARY )
                                                                                           14
       JURGENSEN, TIMOTHY KAUCHAK, )
JOHN W. KELLIHER, JENNA )
KINYON, BEN KOENIGSBERG, )**C
                                                                                                  PRESENT VIA ZOOM FOR THE DEFENDANT CITY OF SEATTLE:
                                                                                           15
                                           ) **Caption continued**
                                                                                                      JOSEPH G. GROSHONG
                                                                                                      Seattle City Attorney's Office
701 Fifth Avenue, Suite 2050
Seattle, WA 98104
        JACOB KOENIGSBERG, SETH
                                                                                           16
       KRAMER, ERIC LOOK, DANIEL
                                                                                           17
       LUGO, JACOB MARTIN, JOSHUA
                                                                                                      296.684.8200
                                                                                           18
                                                                                                      joseph.groshong@seattle.gov
G. WILLIAM SHAW
RYAN J. GROSHONG
         VIDEOTAPED VIDEOCONFERENCE DEPOSITION UPON ORAL
                                                                                           19
                    EXAMINATION OF
                  MAYOR JENNY DURKAN
                                                                                           20
                                                                                                      IVAN L. ASCOTT
BENJAMIN C. WOODRUFF
                                                                                           21
                                                                                                      K&L Gates LLP
925 Fourth Avenue, Suite 2900
       (All participants appearing via Zoom videoconference.)
                                                                                           22
                                                                                                      Seattle, WA 98104
206.623.7580
                  Witness located in
                                                                                           23
                                                                                                      bill.shaw@klgates.com
ryan.groshong@klgates.com
                  Seattle, Washington
                                                                                           24
                                                                                                      ivan.ascott@klgates.com
       DATE TAKEN: FEBRUARY 28, 2022
REPORTED BY: PATSY D. JACOY, CCR 2348
                                                                                                      ben.woodruff@klgates.com
                                                                                           25
                                                                         Page 2
                                                                                                                                                                    Page 4
        MATNEY, CHLOE MERINO, LOGAN
                                                                                                            APPEARANCES (cont'd)
 1
        MILLER, TONI MILLS, ALESSANDRA
                                                                                             2
 2
        MOWRY, KELSEY MURPHY-DUFORD,
                                                                                                    PRESENT VIA ZOOM FOR DEFENDANT KING COUNTY:
                                                                                             3
        WESLEY PEACOCK, JORDAN A
                                                                                                         ANN M. SUMMERS
                                                                                             4
 3
        PICKETT, CHARLES PIERCE, DANIEL
                                                                                                         King County Prosecutor's Office
        PIERCE, CONOR POULL, RENEE
RAKETTY, JAVIER RIZO, ALEXANDER
                                                                                             5
                                                                                                         1191 Second Avenue, Suite 1700
 4
                                                                                                         Seattle, WA 98101
        RUEDEMANN, MICHAUD SAVAGE
                                                                                             6
                                                                                                         206.477.1909
 5
        CAROLYN STERNER, SEAN SWANSON,
                                                                                                         ann.summers@kingcounty.gov
        MEGHAN THOMPSON, BRUCE TOM
 6
        TIFFANY VERGARA-MADDEN, ALIYE
                                                                                             8
                                                                                                    VIDEOGRAPHER:
        VOLKAN, STEVEN WIDMAYER, JOSEPH
 7
                                                                                                         JASON NEUERBERG
        WIESER, GILLIAN WILLIAMS, QUINN
                                                                                             9
        ZOSCHKE, and DOES 1-40;
                                                                                                         Buell Realtime Reporting, LLC
 8
                                                                                            10
                 Plaintiff(s),
                                                                                            11
                                                                                                    ALSO PRESENT:
 9
                                                                                            12
                                                                                                         GRACE CARMACK
            VS.
                                                                                                         GRACE GREGSON
10
                                                                                            13
                                                                                                         SETH KRAMER
        CITY OF SEATTLE, a governmental
                                                                                                         TONI MILLS
        entity, and KING COUNTY, a
11
                                                                                                         DANIEL PIERCE
                                                                                            14
        governmental entity;
                                                                                                         RENEE RAKETTY
12
                                                                                            15
                                                                                                         MICHAUD SAVAGE
                 Defendant(s).
                                                                                                         JOSEPH SAVAGE
13
                                                                                            16
                                                                                                         SEAN SWANSON
14
                                                                                                         NOAH WICK
15
16
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Mayor Jenny Durkan

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through public records training?

- A. To the best of my knowledge, that's correct.
- Q. So as mayor, when you learned that your texts were deleted, who do you say has responsibility for the deletion of your texts?

MR. SHAW: Objection; form, foundation.

A. Again, I can't speculate as to who that is, but I did make sure that they wanted to take some -- some actions, one, before this happened it was my understanding that the City backed up and archived all of its electronic data, including text messages. When through this we learned that wasn't the case, so we put in a pilot program to start making sure that we could collect all text messages from my phone, my senior team's and then move that pilot out to key people.

Second, we wanted to review all of our practices not just in terms of retention of electronic evidence, but how we produced that and also created a transparency advisory group to ensure that we could have the best practices in place and that has media representatives as well as some transparency experts.

So as mayor that's what was really important to me was, one, both how do we make sure this doesn't happen again, but then how do we improve our ability to maintain, collect and produce electronic records, and

conclusion, form, foundation.

A. Again, I think you're trying to create a legal standard when I think that we're looking for a factual standard.

Q. (BY MS. KOEHLER) I'm just looking for, you know, you're – you're the leader of the City. Aren't you – doesn't the buck stop with you?

MR. SHAW: Objection; form, foundation, calls for a legal conclusion.

A. Is that a question?

Q. (BY MS. KOEHLER) It was.

A. Okay. Obviously as the mayor of the City of Seattle many responsibilities end at my desk, and it's my job as an individual in the City to preserve public records which we did. I believed that all public records and electronic records were being maintained. Apparently that wasn't the case. But through this -- endeavors of the litigation and others we actually have been able to recover the vast majority of those text messages.

Q. Oh, my gosh, at an incredible cost to the taxpayers, though. I mean, this has -- this has just been enormously expensive, hasn't it? I mean, \$500,000 just for the forensic report on your phone. That would have gone a long way to feed people that have low

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as you know, electronic records have grown significantly and they grew even more significantly during this period of time because we moved to a work-from-home setting and as a result it had some negative impacts on our abilities to produce public records.

MS. KOEHLER: I'm going to move to strike as nonresponsive.

Q. (BY MS. KOEHLER) So as a lawyer, if I make a mistake, I'm responsible. If my staff makes a mistake, I'm responsible. And my question to you is, you had a duty under the public records act to maintain your texts. They're gone, they're deleted. Do you accept responsibility for the fact that your texts were deleted?

MR. SHAW: Objection; form, foundation.

A. Again, Ms. Koehler, I think you're trying to make a legal conclusion and I was trying to answer the factual question which is when I hear who's responsible it means who did it, and it was my intent as mayor to always maintain all of our electronic data and that was what I tried to do.

Q. (BY MS. KOEHLER) Do you agree that you are responsible for your texts being deleted?

MR. SHAW: Objection; calls for a legal

income.

MR. SHAW: Object to form.

Q. (BY MS. KOEHLER) I mean, it's been a terrible thing, right? This -- this has not been a great thing. You would agree with me on that?

MR. SHAW: Objection; form, foundation.

A. I would agree it has not been a positive

thing.

Q. (BY MS. KOEHLER) All right. Well, here's a question that I was wondering: Why do you use texts in your role as mayor? I was surprised. Because I'm not political, obviously I'm too blunt, like — but we have Teams in our office. We have different software solutions. Why texts? Is that just widely used within city government?

MR. SHAW: Objection; form, foundation.

A. I think actually if you look at the texts that have been produced you see that it was my standard practice not to conduct substantive business by text message and it was used primarily as a communication tool to touch base to say, "Hey, we should talk? Or "Call me," and that I -- maybe because it's generational or maybe because I think it's more effective, when I conduct City business I try to be in the same room with someone or talk to them on the

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Mayor Jenny Durkan

	Page 201		Page 203
1	were recovered or not?	1	June 25, 2020. Is that correct?
2	MR. SHAW: Objection; form, foundation.	2	A. Could you just I'm just trying to find the
3	A. I don't know the answer to that.	3	document. Can I hold on just a second.
4	Q. (BY MS. KOEHLER) In the report and in	4	Q. Sure.
5	statements Chief Best stated that she periodically	5	A. Which tab was it?
6	personally deleted text messages routinely. Did you	6	Q. Yes.
7	ever do that?	7	MR. SHAW: And you want us on page 4,
8	A. No.	8	correct?
9	Q. Was that something that you learned was proper	9	MS. KOEHLER: Yes.
10	to do when you went through public records training, to	10	A. Okay, I see where you are now. What's the
11	delete messages off of your City-issued phones?	11	question?
12	MR. SHAW: Objection; form, foundation.	12	Q. (BY MS. KOEHLER) Am I correct that the period
13	A. It was my practice to keep everything on the	13	of the missing texts was October 30, 2019 through
14	phone unless it was, you know, like a clear phishing	14	June 25, 2020?
15	attempt or spam, but as you know, there is there is	15	A. I believe that's correct, that's when there
16	a different obligation if something is clearly	16	were the texts were missing.
17	transitory, if and that can be deleted. So I don't	17	Q. Have you reviewed this report since it came
18	know what what messages the chief did delete. I	18	out?
19	don't have any personal knowledge or information about	19	A. I have reviewed it. As you said, it's very
20	it. It was my practice to keep things on my phone.	20	technical in spots so I would not pretend to be an
21	Q. (BY MS. KOEHLER) What was your role with	21	expert, but I have reviewed the report.
22	regard to the Palo Alto Networks Unit 42 investigation	22	Q. Page 31 calculates that approximately 5,911
23	which commenced when you were mayor on November 5,	23	text messages were deleted between this goes back in
24	2020?	24	time November 2017 and July 4, 2020.
25	A. I did not have a role with them. I think they	25	A. Can you what page is that on?
	Page 202		Page 204
1	were retained by counsel.	1	MR. SHAW: Page 31.
2	Q. Okay. Did the mayor's office have any role in	2	Q. (BY MS. KOEHLER) That is page 31.
3	that investigation other than cooperating when asked	3	MR. SHAW: It's actually 30 in the
4	questions?	4	document. 31 of the PDF.
5	MR. SHAW: Objection; foundation, form.	5	A. Okay, so what's the question?
6	A. No, I think it's it's fair to say that	6	Q. (BY MS. KOEHLER) It says here let me get
7	that that we cooperated when asked to give them	7	this right. It can be inferred that because artifacts
8	either the devices or information.	8	indicate approximately 5,911 messages were synchronized
9	MS. KOEHLER: All right. The next	9	to the iPhone 8 Plus, FirstNet, as part of the July 4,
10	exhibit is Exhibit Number 42.	10	2020 process.
11	(Exhibit No. 42 was marked.)	11	Do you see that that paragraph?
12	Q. (BY MS. KOEHLER) This is that report. This	12	A. I do see that, yep.
13	is not Bates stamped yet. It just was released we	13	Q. Have you reviewed this document before?
14	probably should have the Bates-stamped version. We'll	14	MR. SHAW: Objection; form, foundation.
15	substitute the Bates-stamped version for this version	15	A. Again, I think I've said that I reviewed it,
16	of Exhibit 42.	16	but it is fairly technical.
17	MR. SHAW: Bear with me. I'm I'm	17	Q. (BY MS. KOEHLER) And it
18	sorry.	18	A. I sorry, I'll wait for the question.
19	MS. KOEHLER: Yes.	19	Q. Going back to, let's say, page 27, I'll show
20	MR. SHAW: I'm looking for a hard copy.	20	you my attempt at math. This is my attempt at math.
21	MS. KOEHLER: Sure.	21	On page 27, it states that between November 18, 2017 to
22	MR. SHAW: 61? Thank you. There it is.	22	August 29, 2019 that they identified 3,643 active text
23	Thank you.	23	messages during that period of time.
24	Q. (BY MS. KOEHLER) Page 4, this identifies the	24	A. Could you point where that is again? I'm
25	missing texts as existing between October 30, 2019 and	25	Q. Right under text/chat message analysis.

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Mayor Jenny Durkan

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 1
                THE WITNESS: Thank you.
 2
                MR. SHAW: No questions. Thank you.
 3
                THE WITNESS: Thank you very much.
 4
                VIDEO OPERATOR: This concludes the
 5
       deposition. The time now is 5:01 p.m. We are going
 6
       off the record.
 7
                (Deposition concluded at 5:01 p.m.)
 8
                (Signature was reserved.)
 9
10
11
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19
20
21
22
23
24
25
                                               Page 266
 1
                 CERTIFICATE
 2
 3
       STATE OF WASHINGTON )
 4
       COUNTY OF KING
                            )
 5
 6
               I, Patricia D. Jacoy, a Certified
 7
      Shorthand Reporter in and for the State of Washington,
 8
      do hereby certify that the foregoing transcript of the
 9
      deposition of MAYOR JENNY DURKAN taken on
10
      February 28, 2022 is true and accurate to the best of
11
      my knowledge, skill and ability.
12
13
14
15
                   Patricia D. Jacoy, CSR 2348
16
17
18
19
20
21
22
23
24
25
```

Source App: Native Messages

Body:

I think you should just put the focus and on letting Colleen grab the Mayor's phone and get you the 2 face

authentication code

From: +12062959845 Oit Emmanuel Timestamp: 9/4/2020 4:11:12 PM(UTC-7)

Source App: Native Messages

Body:

You u can see if you can get anything from the iCloud backup

\_\_\_\_\_

From: +12064730276 +1 (206) 473-0276 (owner) Timestamp: 9/4/2020 8:01:10 PM(UTC-7)

Source App: Native Messages

Body:

I know especially since you wiped the cracked one. Still have it since they can't seem to let it go?

\_\_\_\_\_

From: +12062959845 Oit Emmanuel Timestamp: 9/5/2020 4:35:09 PM(UTC-7)

Source App: Native Messages

Body: Yea

From: +12062959845 Oit Emmanuel Timestamp: 9/15/2020 9:44:08 AM(UTC-7)

Source App: Native Messages

Body:

Are you going to the office today?

\_\_\_\_\_

From: +12064730276 +1 (206) 473-0276 (owner) Timestamp: 9/15/2020 11:38:33 AM(UTC-7)

Source App: Native Messages

Body:

Not today but Thursday

From: +12062959845 Oit Emmanuel

Timestamp: 9/15/2020 11:49:14 AM(UTC-7)

Source App: Native Messages

Body: Ok

From: +12064730276 +1 (206) 473-0276 (owner) Timestamp: 9/16/2020 10:09:30 AM(UTC-7)

Source App: Native Messages

Body:

Hey Colleen says she has the Mayor's phone. Can I call her?

\_\_\_\_\_

From: +12062959845 Oit Emmanuel Timestamp: 9/17/2020 11:37:00 AM(UTC-7)

Source App: Native Messages

Body:

FYI, there is a meeting request from Kim, with Michelle on it for 4:30pm

From: +12062959845 Oit Emmanuel Timestamp: 9/17/2020 12:52:57 PM(UTC-7)

Source App: Native Messages

#### **MEMORANDUM**

Date: 9/25/2020

To: City Attorney's Office

From: Ginger Armbruster, Chief Privacy Officer

Jim Loter, Director, Frontline Digital Services

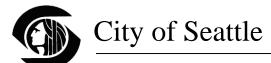
Michelle, Chen, Legal Counsel to Mayor Jenny A. Durkan Kimberly Ferreiro, Public Disclosure Officer, Mayor's Office

Cc: Saad Bashir, Chief Technology Officer

Subject: Attorney Client Privilege/Work Product







**Ethics & Elections Commission** 

May 6, 2021

#### **BY E-MAIL ONLY**

Mayor Jenny Durkan 7<sup>th</sup> Floor, City Hall Seattle, WA

Dear Mayor Durkan:

I received a complaint under the Whistleblower Protection Code two months ago alleging violations of the Public Records Act by your Legal Counsel, Michelle Chen. The alleged violations occurred in the context of your Legal Counsel's efforts to keep from public view the fact that your text messages from August 28, 2019 to June 25, 2020 no longer exist on your City phone or in any cloud-based account associated with your City phone.

After receiving the complaint, I asked the City Attorney's Office to engage Ramsey Ramerman, a recognized authority on the Public Records Act, to conduct an independent investigation and legal analysis for me in accordance with my duties under the Whistleblower Protection Code. He accepted the assignment and was retained by the City Attorney's Office.

As you can see from the attached report, which I am transmitting to you pursuant to SMC 4.20.830.D.4, I believe your Counsel's efforts violated the Public Records Act by narrowly interpreting requests to exclude your text messages, and violated best practices by failing to inform requestors about the fact that ten months of texts from your phone were unavailable for review or production. Pursuant to SMC 4.20.830.E, please let me know within 60 days what action has been taken to address the conduct.

Very truly yours,

Wayne Barnett

Wayne Barnett
Executive Director

\_\_\_\_\_\_\_

Council President Lorena Gonzalez City Attorney Pete Holmes\*

cc:

Mayor's Legal Counsel Michelle Chen\* Public Records Officer Stacy Irwin\*

Former Public Records Officer Kim Ferreiro

\*Portions of the report contain material that constitutes attorney-client privileged communications provided in the context of an attorney-client relationship with the City Attorney's Office. I have redacted those portions from the public version of the report; only you, City Attorney Holmes, Ms. Chen, and Ms. Irwin are receiving unredacted versions of the report, and that unredacted version

should be treated as attorney-client privileged material unless privilege is waived by the Mayor's Office.

#### Case No. 21-WBI-0304-1

#### Investigative Report dated May 6, 2021

On March 4, 2021, the Executive Director of the Ethics and Elections Commission received a Whistleblower Complaint from one of the Mayor's Office's Certified Public Records Officers<sup>1</sup>, Stacy Irwin, regarding how the Mayor's Legal Counsel Michelle Chen had directed Irwin and her fellow CPRO Kim Ferreiro<sup>2</sup> to process various Public Records Act requests for the Mayor's text messages. Irwin and Ferreiro have agreed to allow their names to be used in this report.

In late August 2020, Chen, Irwin and Ferreiro learned that approximately ten months' worth of the Mayor's text messages (from August 28, 2019 to June 25, 2020) had not been retained on her city-issued phone or in any cloud-based account associated with her city phone. The reasons why those text messages were not retained was not part of the Complaint, and will not be addressed in this Report, except to note that there is no evidence Chen, Irwin or Ferreiro had any knowledge that the text messages were missing prior to the discovery in late August, 2020. Instead, in the Complaint, Irwin makes several allegations that potentially qualify as "improper governmental action" as defined in SMC 4.20.805 related to how the Mayor's Office responded to public records request for those text messages after the loss was discovered. The "improper governmental action" alleged in the Complaint is conduct that potentially violated the Public Records Act, Chapter 42.56 RCW.

#### The Complaint alleged that:

- 1. Irwin and Ferreiro were directed by Chen not to inform requesters that the Mayor's text messages had not been retained and the text messages the City was producing in response to their PRA requests were actually copies of the text messages obtained from persons who had sent text messages to or received text messages from the Mayor. These were referred to as "recreated" text messages.
- 2. Irwin and Ferreiro were directed by Chen to narrowly interpret 48 pending requests that Irwin and Ferreiro had identified as requesting the Mayor's text messages so that the Mayor's text messages were only responsive to 20 of those pending requests. Irwin and Ferreiro were also directed not to inform requestors that their requests were being interpreted to exclude the Mayor's text messages. As a result, at least three requests were closed without the requestors being informed regarding the Mayor's Office's narrowed interpretation.
- 3. Chen had proposed altering the "recreated" text messages to mask the fact that these versions of the messages did not come from the Mayor's phone.

The Complaint also includes a fourth claim regarding the interpretation of exemptions, but the events relating to this fourth claim occurred more than 12 months before the Complaint was filed, and given the factual circumstances regarding the application of those exemptions, there is no public interest that justifies reviewing them at this time. See SMC 4.20.830(A) (restricting any investigation to events that occurred within 12 months of the Complaint unless the Executive Director determines that the public interest justified an investigation of those older claims).

The Whistleblower Protection Code governs investigation of complaints of "improper governmental action." Under SMC 4.20.830, the SEEC's Executive Director is charged with

<sup>&</sup>lt;sup>1</sup> The public Records Officers are certified by the Washington Association of Public Records Officers.

<sup>&</sup>lt;sup>2</sup> While Ferreiro did not sign the Complaint, she has stated that she assisted Irwin in preparing it and fully supports its claims. She has also fully cooperated with this investigation.

investigating Whistleblower Complaints. In this instance, after completing a preliminary investigation, the Executive Director launched a formal investigation into the allegations in Irwin's Complaint. Because these allegations involve the legal requirements of the Washington State Public Records Act, chapter 42.56 RCW, the Executive Director asked the Seattle City Attorney's Office to retain attorney Ramsey Ramerman to conduct the investigation and assist the Executive Director in preparing this report. Ramerman is a recognized authority on the PRA and currently is the co-editor-in-chief of the Washington State Bar Association's Public Records Act Deskbook.

When the Executive Director conducts an investigation and determines that improper governmental action, as defined by SMC 4.20.850(C)(1), has occurred, he is required to provide a written report detailing that determination to complainant (Irwin), to head of the department where the subject of the complaint works (here, the Mayor and City Attorney), and to such other officials as the Executive Director deems appropriate. When the allegations implicate a department head, the Executive Director shall provide the report to the Mayor and the City Council.

#### SUMMARY CONCLUSIONS

1. The decision by Chen not to inform requestors that the Mayor's text messages had been lost and the City was producing an incomplete set of recreated text messages violated "best practices" for responding to PRA requests but did not necessarily violate the letter of the law.

but there was no evidence establishing any bad faith. Thus, this allegation, while founded, does not qualify as "improper governmental action."

- 2. Chen's decision to narrowly interpret the majority of the 48 pending PRA requests for communications from the Mayor's Office so those requests were not requesting the Mayor's text messages violated the PRA's statutory mandate to provide "adequate responses" to PRA request. See RCW 42.56.520. Moreover, the evidence demonstrates that the decision to narrowly interpret these requests was a change of the normal practice in the Mayor's Office that was specifically made because 10-months of the Mayor's text messages had been lost. This decision to narrowly interpret the requests was a violation of the PRA and qualifies as improper governmental action.
- 3. While it would have been a violation of the PRA to alter the "recreated" text message in the manner proposed by Chen, this investigation has determined that unbeknownst to Irwin or Ferreiro, Chen did not follow through with this proposal, and the recreated texts were produced without alteration. Moreover, Chen's justification for this proposal was not unreasonable she explained that certain "call detail" information was not part of the original text message, and therefore not responsive to the request. Thus, this allegation, while founded, does not qualify as improper governmental action because the Mayor's Office did not follow through with the proposal.

#### **DISCUSSION**

On or about August 21, 2020, while gathering records to respond to various PRA requests, the Mayor's Office<sup>3</sup> discovered that approximately 10 months' worth of the Mayor's text messages<sup>4</sup> had not been retained, starting from August 28, 2019 to June 25, 2020. The Mayor's Office promptly contacted the IT department to seek help recovering the lost text messages. After it was determined that the Mayor's copies of those text messages could not be recovered, the Mayor's Office obtained a log of all of the Mayor's texts from the City's telecom provider and contacted all of the persons at the City who had exchanged text messages with the Mayor to see if the missing text messages could be "recreated" from those other copies. As of November 6, 2020, the Mayor's Office had identified 48 PRA requests that implicated the Mayor's text messages.

In addition to those PRA requests for the Mayor's text messages, the City was also involved in litigation where the City's opponents had made discovery requests for the Mayor's text messages. On October 6, 2020, the Mayor's Office informed the City Attorney's Office about this issue. This prompted the City Attorney's Office to hire an outside entity to conduct a forensic search of the Mayor's phones<sup>5</sup> to determine if any remnants of the missing text could be recovered and why the messages had not been retained.

The Whistleblower Complaint does not make any allegations regarding the cause of the lost text messages and this Report does not address that issue. Instead, the allegations relate to how Chen directed Irwin and Ferreiro to respond to PRA requests submitted to the Mayor's Office that had requested those text messages. While Chen claims in a May 4 letter that two CPROs exercised relative autonomy, the emails provided with the Complaint show Chen was closely managing all of the requests that sought the Mayor's texts and had directed the CPROs to allow her to review any installments before they were released.

1. Failure to Inform Requestors About the Lost Texts and to Explain that the Text Messages that Were Produced Were Recreated Text Messages Obtained from Persons Other than the Mayor.

After it was determined that the Mayor's text messages could not be recovered from her phones, the Mayor's Office sought to obtain copies of the Mayor's text messages from persons in the City who had exchanged text messages with the Mayor. These were referred to as "recreated" text messages. The City was only able to obtain "recreated" copies of some of the Mayor's missing text messages.

When preparing to produce these recreated text messages, Irwin and Ferreiro explained to Chen they believed that when the City produced the recreated text messages, the City also needed to inform the requestors that these were recreated text messages, and that the Mayor's original text messages had been lost. Irwin and Ferreiro's position is documented in their emails to Chen that were provided with the

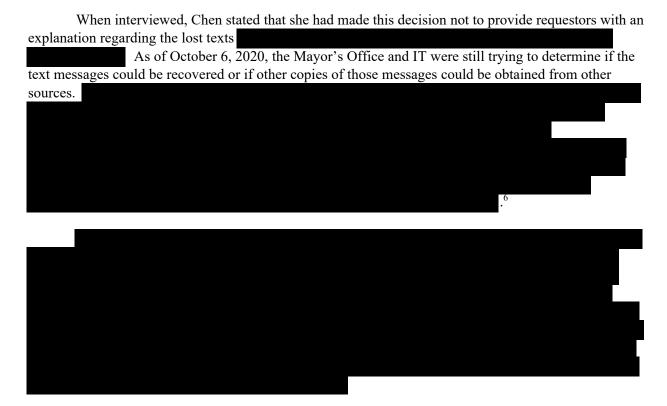
3

<sup>&</sup>lt;sup>3</sup> Irwin, Ferreiro and Chen worked closely together as a unit when responding to PRA requests on behalf of the Mayor's Office. Therefore, when this report refers to actions taken by the "Mayor's Office," it is referring to actions taken by one or more of these three persons that do not implicate fault for the allegations in the Complaint.

<sup>&</sup>lt;sup>4</sup> In this report, the "Mayor's texts" refers to text messages sent or received by the Mayor on a city-issued phone.

<sup>&</sup>lt;sup>5</sup> The Mayor's city-issued phone was replaced in October 2019 and again in July 2020, but the forensic investigation could not determine whether the loss of the text messages was related to the replacement of the Mayor's phones.

Complaint. Despite their objections, Chen directed Irwin and Ferreiro to produce the recreated text messages without any explanation and they complied. At least one requestor has noted that the texts were not from the Mayor's phone and filed an appeal challenging the adequacy of the City's response.



In response to the allegations, Chen notes in her May 4 letter that in March 2021, she did agree with Ferreiro's suggestion about providing an explanation when producing the recreated texts. But documentation provided with the Complaint shows that prior to March 2021, Chen rejected similar advice and directed the two CPROs to produce the recreated records without any explanation. Chen's claim that she directed the CPROs to wait to produce text messages until the forensic search was completed is refuted by the same documentation.

### 2. Decision to Narrowly Interpret Pending PRA Requests to Exclude the Mayor's Text Messages.

By November 6, 2020, the Mayor's office had at least 48 pending PRA requests that Irwin and Ferreiro had determined were seeking the Mayor's text messages and had therefore been kept open while the Mayor's Office, IT and the City Attorney's office investigated the missing text messages and sought to obtain recreated text messages from other sources. Most of these requests were considered "past due" based on the targeted response times that the Mayor's Office had set for itself. The oldest request had been submitted in January 2020.

As documented in several emails and a spreadsheet listing the 48 requests, on or about November 6, 2020, Chen decided to re-interpret the pending requests narrowly, with the result that only 20 of the 48

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<sup>&</sup>lt;sup>6</sup> In March 2021, the City notified opposing counsel about the lost text messages.

requests were requesting the Mayor's text messages. As memorialized in the "Notes" column in the November 6 spreadsheet, Chen determined that text messages were not responsive to the other 28 requests by determining (1) that request for the Mayor's Office's communication were not requests for the Mayor's text messages unless the Mayor was specifically identified; and (2) that requests for "correspondence" (as opposed to communications) were only requests for letters or emails but not text messages.

Here are a few examples taken from that spreadsheet, with the request in the "Summary" column and Chen's direction on how to interpret the requests in the "Notes" column:

#### **Summary of Request**

#### Request C064208: all correspondence between Mayor or Deputy Mayor and/or their office staff and 'Tacoma Buffalo Soldiers Museum' and 'Historic Seattle' regarding 'Discovery Park' and 'The Discovery Park Fort Lawton Historic District'

- Request C059261: Any and all documents, emails, texts, voice messages, etc. surrounding the decision to withdraw from the SPD East Precinct Building between May 25th, 2020 and the present.
- Request C059414: I request emails and communications from June 6, 2020 to the current date related to the "retreat" "tactical retreat" "surrender" "abandonment" "evacuation" or similar terms regarding the Seattle Police Department's exit from the East Precinct. I also request the "operational plan" (mentioned by Chief Best in public statements) to evacuate the East Precinct. And, lastly, I request all emails and communications from the Mayor's office since June 6, 2020 that mention the East Precinct.
- Request C059884: Please provide me with any records or communications (memos, letters, emails, text messages, voicemails, etc.) that reference an FBIreported threat to the east precinct or any other police department facilities or staff. Please also provide me with any incoming and outgoing communications with staff of the FBI or any communications that refer the FBI at all. Conduct your search between May 25 and present day

#### **Notes by Chen**

- No this request asks for correspondence not texts.
- No this does not specifically ask for JAMD texts. Does not apply to her.
- No this does not specifically ask for JAMD texts. Does not apply to her.

• N - this request doesn't even mention MO.

Documentation provided with the complaint shows that the latter three requests were fulfilled and closed based on the narrowed interpretation.

The decision to narrowly interpret these requests represented a change in how the Mayor's Office had interpreted the scope of similarly worded request. Prior to Fall 2020, when the Mayor's Office received a PRA request for its communications, it interpreted "communications" to include the Mayor's text messages and emails, even if the request did not specifically identify the Mayor herself. Under this

practice, the Mayor's text messages would have been responsive to all 48 pending requests. Beginning in early 2021, the Mayor's Office reverted to this prior practice of interpreting new PRA requests for communications to include the Mayor's text messages.

When first interviewed, Chen explained that she made the decision to narrowly interpret the requests in an effort to reduce the backlog of pending requests, which was historically high for the Mayor's Office. This explanation is consistent with the explanation she provided to Irwin and Ferreiro on November 9, when she explained that she adopted the narrowed interpretation because the duty to conduct "an adequate search" had to be balanced with the "competing interest" in responding to requests in a "timely and responsive" manner. The documentation provided with the Complaint shows Chen made this decision over the objections of Irwin and Ferreiro. No documentary evidence was provided that showed Chen consulted with the City Attorney's Office regarding these narrowed interpretations prior to February 2021 (after at least three of requests were closed using the narrowed interpretations).

In her May 4 letter, Chen claims that her notes in the November 6 spreadsheet only reflected her "initial" attempt to interpret the requests, and Chen identifies a second spreadsheet that she emailed the CPROs on February 10, in which she claims she adopted a broader interpretation the requests in the notes column so that the Mayor's texts were responsive to those requests. Chen further claims that she did not direct the CPROs to close any requests based on the narrowed interpretations in the November 6 spreadsheet.

Chen's assertion that the notes in the November 6 spreadsheet was only intended to be an initial interpretation that she did not intend the CPROs to act on, and that the notes in the February 10 spreadsheet reflected her final interpretation is not credible. First, in a November 9 email, Chen unequivocally told the CPROs that "The Notes column [in the November 6 spreadsheet] explains what I think should happen next." While Chen may have changed her mind at some later date, it is clear that as of November 9, Chen expected the CPROs to take actions based on her interpretations in the November 6 spreadsheet. This is further confirmed by two email exchanges between Chen and the CPROs on December 2. In the first email exchange (provided by Chen), Chen notes that there were only six or seven requests that were being held open while the forensic search was being completed. Given that there were 48 requests in the November 6 spreadsheet, Chen's December 2 email suggests that she believed the remaining requests were resolved based on her narrow interpretation of many of those requests. Nothing in that email suggests that the CPROs should delay responding to the requests that Chen had determined were not requesting the Mayor's texts. In the second exchange, Ferreiro raises her and Irwin's concerns about Chen's direction to narrowly interpret the requests and in response, and Chen responds by telling Ferreiro not to expect any change of course. Thus, as of at least December 2, Chen was still standing by her direction in the November 6 spreadsheet.

Moreover, Chen's February 10 spreadsheet does not show that Chen had directed the CPROs to abandon the narrow interpretations of 28 of the pending requests in the November 6 spreadsheet. First, Chen sent a follow-up email on February 11 providing guidance to Ferreiro on what requests should be included on the spreadsheet: "In terms of guidance for determining which PDRs request Mayor's text messages, I have selected only PDRs that specifically mention Mayor in the PDR request summary and specifically say 'texts', 'all electronic communications', 'all communications,' or 'all records' between mayor and ...." In other words, Chen was instructing Ferreiro to update the spreadsheet using a narrow interpretation that had not changed from Chen's guidance on November 6 in any material way. This guidance from Chen on the 11th conflict with the boarder interpretations Chen had made in notes column

in the February 10 spreadsheet, suggesting that Chen did not intend the CPROs to apply those broader interpretations.

Second, the February 10 spreadsheet only contained 10 of the 28 requests and Chen does not claim that she had also reinterpreted the scope of the requests not contained on the February 10 spreadsheet. Third, it is not clear that Chen actually notified the CPROs regarding her broader interpretation. The "notes" column with modified interpretations the February 10 version of the spreadsheet was "hidden" and both CPROs assert that they never saw those modified interpretations. The CPRO's claim is supported by the fact that when Ferreiro updated the February 10 spreadsheet on February 11, she did not "unhide" the notes column, she removed the 10 remaining requests that had been narrowly interpreted in the November 6 spreadsheet, and she added six new requests without updating the hidden notes column. These actions are all consistent with Ferreiro's claim that she had not seen the revised "notes" column in the February 10 spreadsheet, and suggest that it is likely that the CRPOs were not informed of any boarder interpretation. Collectively, this evidence undermines Chen's assertion that she had intended the Mayors' office to interpret the request using the boarder interpretation in the February 10 spreadsheet. But even if that was her intent, by February 10, the City had already fulfilled at least three requests using the narrow interpretations in the November 6 spreadsheet.

Chen also challenges the claim that she directed the CPROs to exclude the Mayor's texts from the latter three requests identified above.

With regards to Request C059414, Chen claims that when she directed Irwin to close the request on December 22, 2020, she had assumed that the responsive text messages from the Mayor's office had already been produced, and therefore was not intending Irwin to close the request based on the narrowed interpretation. Chen's claim is refuted by the documents she provided with her May 4 letter. First, when Chen directed Irwin to close the request, she was responding to Irwin's email, where she asked Chen, "Do you want me to go ahead and close it [Request C059414] because he specifically doesn't call out the mayor ...?" In other words, Irwin was asking if Chen stood by the narrowed interpretation of the request in November 6 spreadsheet. Chen's response – "Please close it" – demonstrates that Chen did still intend Irwin to use the narrowed interpretation. Second, Chen notes in her May 4 letter that she did not direct the CPROs to start searching and producing the Mayor's recreated texts until February 9, 2021, so it would have been unreasonable for her to assume on December 22 that Irwin had already produced the Mayor's recreated texts in earlier installments. Third, the emails Chen produced along with her May 4 letter shows that Irwin had previously provided Chen with copies of the earlier installments, so Chen knew (or should have known) that the Mayor's texts had not been included in earlier installments.

With regards to Request C059261, Chen notes in her May 4 letter that she sent Irwin an email on November 9 directing her not to close this request. But the documentation provided with the Complaint shows that Chen directed Irwin to produce the final installment without waiting for the Mayor's text messages on December 11, 2020, a full month after this November 9 email. And while Chen does direct Irwin to hold off closing the request in that November 9 email, it was only because of two unanswered questions that had nothing to do with the question of whether or not the Mayor's text were responsive to the request. Moreover, in that same November 9 email, Chen responds to concerns Irwin raised about the narrowed interpretation of the request by reminding Irwin that the duty to search for records had to be balanced with the duty to provide prompt responses. Thus, nothing in this email exchange refutes the documented assertion in the Complaint that Chen directed Irwin to produce the final installment to this request without including the Mayor's text messages.

With regards to Request C056884, Chen claims in her May 4 letter that Irwin unilaterally closed this request without consulting with Chen. Not only does documentation provided with the Complaint conflict with this claim, but all of the records reviewed as part of this investigation show that Chen was closely monitoring all of the requests for the Mayor's texts, and it is not credible to believe that Irwin would have made the unilateral decision to exclude the Mayor's texts when producing the responsive records.

In summary, the documentation reviewed in this investigation demonstrates that at Chen's direction, the Mayor's office relied on Chen's narrowed interpretation of the requests as documented in the November 6 spreadsheet to exclude the Mayor's text messages when fulfilling those requests, resulting in the requests being closed without producing the Mayor's texts.

#### 3. Proposal to Alter the Recreated Text Messages to Remove Nonresponsive Information.

When the City was able to locate copies of the Mayor's text messages on the phones of other employees, the City used software that extracted the text message along with call-detail information, including the phone number of the phone the message was extracted from. The software combined the substance of the text and the call-detail information into a single document. This meant that when the City produced one of the "recreated" text messages, it would also have to produce the call-detail information. The call-detail information would allow the requestor to see that the copies of the Mayor's text messages being produce were obtained from someone other than the Mayor.

When the Mayor's Office first produced the recreated text messages to one of the pending requests in December 2020 (without explaining that these were recreated texts or what had happened to the original copies of the texts), the City also produced the call-detail information. But in mid-February 2021, Chen proposed to Irwin that the City remove the call-detail information, reasoning that the call-detail information was not responsive to the pending requests, and would not have been included in the record if the City had been using a more primitive method of obtaining the texts, such as making an "old fashion photocopy" of the message on the screen of the phone.

Irwin objected, and ultimately Chen decided to continue to produce the recreated text messages without removing any call-detail information.

#### **ANALYSIS**

#### 1. Providing Explanations to Requestors Regarding the Lost and Recreated Text Messages

When the Mayor's Office determined that the Mayor's text messages had been lost and could not be recovered, it properly attempted to obtain copies of those text message from other sources. Compare Neighborhood Alliance v. Spokane County, 172 Wn.2d 702, 723 (2011) (agency violated PRA when it failed to search for missing record on employee's old, recently replaced computer when the agency determined that the requested record was not located on the employee's current computer) with West v. Dep't of Natural Resources, 163 Wn. App. 235, 244-46 (2011) (no PRA violation where emails were inadvertently lost before request was made, and agency made a good-faith effort to recover the lost emails).

Normally, when an agency produces the requested records, the PRA does not require the agency to provide any explanation regarding those records. Bonamy v. City of Seattle, 92 Wn. App. 403, 409 (1998). But when an agency cannot produce all of the specific records that had been requested because some of the records were not retained or could not be located, the best practice is for the agency to "explain, at least in general terms, the place searched." Neighborhood Alliance, 172 Wn.2d at 723; see also Fisher Broadcasting v. City of Seattle, 180 Wn.2d 515, 523 (2014) ("When an agency denies a public records request on the grounds that no responsive records exist, its response should show at least some evidence that it sincerely attempted to be helpful.").

The <u>Neighborhood Alliance</u> case is instructive because it also included a "recreated" record. In that case, the plaintiff made a PRA request after it was provided with a leaked but undated county seating chart that assigned cubicles to a "Ron" and a "Steve" for two open positions that had not been posted. It was believed that "Steve" was Steve Harris, the son of a county commissioner, and "Ron" was Ron Hand, a former employee. After posting the positions, the County in fact did end up hiring Steve Harris and Ron Hand for those two positions.

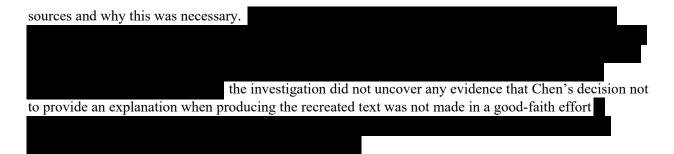
In an effort to prove the County was engaged in illegal hiring practices, the Plaintiff made a PRA requests for two categories of documents: (1) a log from the computer used by the person who had prepared the seating chart that identified the date the seating chart was created; and (2) documents that identified the "Ron" and "Steve" that were listed on the seating chart.

Shortly after the first media story appeared about the leaked seating chart, the employee who had prepared the seating chart was assigned a new computer. When content of her old computer was copied onto her new computer, this had the effect of changing the "creation date" of all of her documents – including the seating chart – to the date of this transfer. To fulfill the request for the log, the County took the log from the new computer, which meant it contained the incorrect "creation date" for the seating chart. The County not only failed to search the old computer, it made no effort to explain to the requestor that the log was not generated from the actual computer that had been used to draft the seating chart or otherwise address the issue of the erroneous date.

All of these facts eventually came out after the Plaintiff sued and engaged in discovery. Ultimately, the Supreme Court ruled that the County violated the PRA by failing to search the old computer to obtain an accurate log, but it also noted that the County should have informed the Plaintiff that the log it provided was essentially as recreated record, and was not the log actually requested. Neighborhood Alliance, 172 Wn.2d at 723.

While the Supreme Court's statements in Neighborhood Alliance and Fisher regarding whether an agency needs to provide an explanation are arguably "dicta," and therefore non-binding, it is unquestionably a best practice for an agency to explain any such anomaly that materially impacts what records are produced, and the failure to provide an explanation could be a factor in any penalty determination. See also RCW 42.56.100 (requiring agencies to provide the "fullest assistance" to requestors); PUBLIC RECORDS ACT DESKBOOK: WASHINGTON'S PUBLIC DISCLOSURE AND OPEN PUBLIC MEETINGS LAWS § 6.4(5) at 6-21-22 (WSBA 2d ed. 2014) (noting the importance to communicating with requestors).

Here, Irwin and Ferreiro were correct when they informed Chen that the City should explicitly inform requestors that the Mayor's Office was producing "recreated" text message obtained from other



Chen's claim in her May 4 letter that she had directed the CPROs to wait for the results of the forensic search before responding to requests that sought the Mayor's text messages is refuted by her own statements documented in the emails provided with the Complaint and therefore is not credible. Likewise, Chen's claim that the CPROs were exercising any independent discretion when responding to the requests for the Mayor's text messages is also refuted by contemporaneous emails and therefore not credible.

While this first allegation in the Whistleblower Complaint raises a valid concern based on best practices, the failure to provide an explanation does not violate any express statutory requirement in the PRA. And because Chen made this decision not to provide an explanation based on

Chen's actions regarding the first claim did not amount to "improper governmental action" as defined in SMC 4.20.805.

### 2. Narrowly Interpreting Certain Requests to Exclude the Mayor's Text Messages.

When responding to PRA requests, agencies are required to provide "the fullest assistance to inquirers," which requires agencies to "respond with reasonable thoroughness and diligence." Andrews v. Wash. State Patrol, 183 Wn. App. 644, 653 (2014). When a request is unclear and could be interpreted broadly or narrowly, and the agency intends to interpret the request narrowly, then the agency should inform the requestor about that interpretation so the requestor has an opportunity to clarify if the requestor intended a broader interpretation. See, e.g., Gale v. City of Seattle, 2014 Wash. App. LEXIS 346, at \*30-\*32 (Wash. App. Feb. 20, 2014) (unpublished) (City properly limited scope of its search to certain terms where City told the requestor what search terms it planned to use and invited the requestor to provide additional terms). But when an agency adopts an interpretation of a request for the purpose of excluding certain records from the scope of the request without proving the requestor the opportunity to clarify, the agency violates the PRA. See, e.g., Neighborhood Alliance, 172 Wn.2d at 721 n.10, 727 (holding agency's unilateral, narrow interpretation of the plaintiff's request violated the PRA and justified an increased penalty award); see also Cedar Grove Composting, Inc. v. City of Marysville, 188 Wn. App. 695, 727-728 (2015) (agency violated the PRA when it intentionally interpreted a request narrowly to avoid producing certain records).

For example, in <u>Neighborhood Alliance</u>, in response to the plaintiff's request for records that identified the "Ron" and "Steve" on the leaked "seating chart," the County interpreted it as specifically requesting documents that contained all three categories of information: the term "seating chart" and information that identified Ron and Steve. The County adopted this interpretation knowing that the County did not use the term "seating chart," and instead referred to the documents like the leaked document as a "floor plan" or "cubicle layout." In other words, the County adopted an interpretation that the County knew would exclude the records the requestors were trying to obtain. <u>Neighborhood Alliance</u>,

172 Wn.2d at 721 n.10. The Court held that held that this narrowed interpretation violated the PRA, especial when it effectively allows an agency to "silently withhold" the records the requestor is seeking. See Neighborhood Alliance, 172 Wn.2d at 721 n.10, 724, 727 & n.16.

Here, Irwin's Complaint regarding Chen's direction to narrowly interpret the request is well taken. First, there is no principled basis for excluding the Mayor's text messages from the scope of requests for all communications with the Mayor's Office, or from requests for the Mayor's "correspondence." See West v. City of Tacoma, 12 Wn. App. 2d 45, 80-81 (2020) (rejecting city's argument that the requestor should have requested "communications" if he wanted emails instead of just requesting "records"). The Mayor is of course part of the Mayor's Office, and text messages are a form of correspondence. It is also noteworthy that the Mayor's emails were not excluded from requests for all communications with the Mayor's Office.

Second, Chen's narrowed interpretation marked a change in practice for the Mayor's Office that cannot be justified by the wording in the requests or any change in the law. Prior to Fall 2020, the Mayor's Office had interpreted similar requests to include the Mayor's text messages. Moreover, in recent months, the Mayor's Office has returned to that interpretation. This is strong evidence to show that the narrowed interpretation was adopted to limit the number of requests that could be impacted by the lost text messages. While Chen has stated that she adopted this narrowed interpretation to help comply with another mandate of the PRA – the duty to provide a prompt response – there is no basis for silently narrowing the scope of a request to meet that obligation.

Finally, if Chen believed the intended scope of the requests was in fact unclear, at the very least Chen should have directed Irwin or Ferreiro to inform the requestors that the City had interpreted the request to exclude the Mayor's text messages. See Canha v. DOC, 2016 Wash. App. LEXIS 836 at \*9 to\*10 (Wn. App. Apr. 25, 2016) (unpublished) (rejected claim that agency interpreted request too narrowly when agency informed requestor of its interpretation and requestor did not provide any clarification before filing suit). Had this been done, it would have given the requestors the opportunity to clarify or to make new requests for those text messages.

Chen's claim that the narrowed interpretations recorded in the "Notes" column in the November 6 spreadsheet was only an initial interpretation and that by February 10 she had adopted a broader interpretation does not excuse her conduct. First, by February 10, the City had already closed at least three of the requests based on the narrowed interpretation, so the revised interpretations came too late. Second, although the "notes" column in the February 10 spreadsheet contained broader interpretations of 10 of the requests, that column was "hidden" and remained hidden in Ferreiro's updated February 11 spreadsheet, demonstrating that Ferreiro was not aware of Chen's revision to her interpretations of the request. Third, Chen directed Ferreiro on February 11 to update the spreadsheet using a narrowed interpretation, not the broader interpretation in the hidden "notes" column. Thus, the February 10 spreadsheet does not establish that Chen had rescinded her prior direction to narrowly interpret certain request before those requests were completed.

Chen's claim that she was not responsible for the narrowed interpretation of the three request that were closed is not credible in light of the documentary evidence that shows Chen was closely monitoring all of the requests that implicated the missing text messages.<sup>7</sup>

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<sup>&</sup>lt;sup>7</sup> Chen has also complained that she was not given sufficient time to review her records to respond to the allegations in the Complaint. Chen was notified about the Complaint on April 6, and when she was interviewed on April 9, she was informed of the specific allegations, including the allegation that she had narrowly interpreted the request in the

In summary, Chen's decision to narrowly interpret requests to exclude the Mayor's text messages, and her direction to Irwin and Ferreiro to fulfill at least three of those requests based on this narrowed interpretation without informing the requestor about the text messages violated the PRA. As a result, Chen's actions qualify as "improper governmental action" as defined in SMC 4.20.805.

#### 3. Proposal to Remove Non-Responsive Information from Recreated Text Messages.

Under Washington Law, once an agency determines that a particular record is responsive to a PRA request, an agency can only redact information from that record based on a valid exemption.

Mechling v. City of Monroe, 152 Wn. App. 830, 854-55 (2009). In other words, Washington Courts have effectively rejected a practice common at federal agencies where federal agencies regularly redact information in records responsive to Freedom of Information requests based on the determination that the information was not responsive to the request. See, e.g., Conti v. Dep't of Homeland Sec., 2014 U.S. Dist. LEXIS 42544 at \*75 (S.D.N.Y Mar. 24, 2014) (holding agency properly redacted nonresponsive information in response to FOIA request). Thus, Irwin's allegation regarding Chen's proposal to remove the call-detail information is based on an accurate reading of the Washington law.

But because the Mayor's Office ultimately decided not to follow this plan and instead chose to produce the text messages without removing the call-detail information, there was no violation of the PRA and thus no improper governmental action. Nor was there evidence demonstrating that Chen made this proposal in bad faith. As Chen explained, the call-detail information was not part of the substantive text message and would not have been part of the response if the City could produce the Mayor's copies of the text messages. Nor would the call-detail information have been included if the City had chosen to recreate the lost text messages by photocopying the screen of the other employee's phones.

#### **SUMMATION**

First, while the failure to explain to some requestors that the City was producing recreated copies of the Mayor's text messages was contrary to best practices, it did not clearly violate the law, and thus did not amount to improper governmental action.

Second, Chen's decision to narrowly interpret pending PRA requests to avoid the need to disclose to those requestors information that could lead that discovery that 10-months' worth of the Mayor's text messages were not retained violated the Public Records Act and amounts to improper governmental action.

Third, because the Mayor's Office ultimately did not carry through with the plan to redact call-detail information from the recreated text messages that was not responsive, there was no improper governmental action based on this claim.

The records reviewed during this investigation show that Irwin and Ferreiro were knowledgeable public records officers who strived to follow best practices when responding to PRA requests. It is recommended that the Mayor's Office give full consideration to the opinions of and guidance from its

-

November 6 spreadsheet. This allowed Chen adequate time to obtain and review her documents and to respond to the allegations. Chen nevertheless waited until April 26 to request her records from IT. Thus, if she was not able to fully review those documents, it is because of her own decision not make this request to IT until this later date. Moreover, the documentation Chen did provide establishes at the very least that Chen knew Ferreiro was applying Chen's narrow interpretation of Request C059414 when Chen directed her to close that request, and that direction alone amounts to "improper governmental conduct." Therefore, additional records could not change that conclusion.

public records officers in the future and consider consulting with the public records unit at the City Attorney's Office before disregarding any advice the public records officers might provide.

By:	Wayne Barnett	Ramsey Ramerman
	Executive Director	Special Counsel to the Director
	Seattle Ethics & Elections Commission	

# EXHIBIT 23

March 4, 2021

Dear Wayne,

My name is Stacy Irwin and I am a Public Disclosure Advisor (PDO) for the City of Seattle Mayor's Office. I would like to make an official whistleblower complaint against my supervisor, Michelle Chen. I started working for Michelle in December 2018, after Ian Warner resigned. It has been a turbulent couple of years to say the least. Deputy Mayor Fong is aware of this, as well as Dr. Khan in the Ombudsman's office. From day one of working under Michelle my co-worker Kim Ferreiro and I have never been what Michelle wanted; she had a different plan for what kind of team she wanted. This is a documented fact. I state this fact because I have knowingly broken the law following Michelle's advice and while I tried to push back, ultimately she has proven her power.

My work as a Public Disclosure Advisor is guided by the Washington State Public Records Act (PRA). On occasion, Michelle has asked me to take legal risks and do things that I felt were not ethical, legal and went against my personal moral judgement. I have tried to stand in the guidance of the PRA, my subject matter expertise, and when needed I requested guidance from the Law department, only to relay that guidance back to Michelle and still be told to conduct an action that is in my opinion wrong. This is documented in the attached exhibits. I have always been willing to do this for her, mostly because I am in constant fear of losing my job. Michelle is a fear-based leader and occasionally likes to remind us that we work at the will of the mayor, which to us was a subtle reminder that they could let us go at any time. However, with recent events, things have taken a sharp turn and I feel like Michelle is ruining my reputation as a Public Disclosure Advisor. I am no longer willing to do unethical or illegal tasks for her.

In August of 2020, we found out that the Mayor had "lost" 9 months of text messages. To be exact, the timeframe of lost texts is August 28, 2019 through June 25, 2020. This put me in a tough situation because I was directed to not let our requesters know that text records they were seeking were actually messages that were recreated from other members of the office. The recreation of the records is not the issue, because under the PRA this is called "fullest assistance." However, you must advise the requester that they are receiving "recreated" records. This of course would have opened up the question, "why aren't the Mayor's text messages being provided?" We believe if we would have just told the truth from the very beginning (I am fully aware of the political lens on this) we would not be in this horrible situation. Instead of telling our requesters the truth, Michelle either had us re-create text messages from other staff members phones to make it look like it was the Mayor's texts, or even worse, for requests that did not specifically call out the mayor, she just had us close the requests and tell our requesters that there were no responsive records. I am also scared that we are going to end up being deposed in future litigation once this information becomes public. Law is working on a lawsuit right now from Hunter Capital where they will be advised in discovery soon that messages are gone and are being Client Privilege/Work recreated. The MO should have Attorney

#### Attorney Client Privilege/Work Product

Altomey Client Privilege/Work Product The answer was that a switch had been manually toggled and text messages were not retained. Obviously, I will tell the truth, but it will be extremely embarrassing to admit that I went along with the cover-up and did unethical things. I feel like this could ruin our careers. No employer wants to hire anyone when then know they have been unethical in their job.

We have a public records request from a constituent for 6 months of the mayor's text messages. Because we do not have any records for this timeframe, Michelle asked me to go through the E-team's text messages and recreate records to make it look like they are the Mayor's records. She sent me an email (in attached documents) that said Attorney Client Privilege/Work Product

## Attorney Client Privilege/Work Product

After I re-created the records, I gave them to Michelle to review. She came back and said she wanted me to take out the parts of the record that include the phone details. For example, the export details show whose phone the text messages are from and it is apparent that it is not the mayor. I emailed her back and told her that under the PRA, we are not allowed to alter the records, and this would be very risky. Michelle then emailed me back and said she did not consider it part of the record. This is when I stopped communicating with her. She would have kept manipulating me until I did what I was told. The email string and the actual records are included in Exhibit A and B, respectively.

In summary, I cannot continue to work for someone that asks me to do things that are unethical or illegal. It is tarnishing my reputation. I plan to stay in the public sector until I retire, and I do not want this black mark on my record. Who would want to hire me? I have good working relationships with our staff, constituents, and media and have a reputation as a SME in the City's PDR world. If this gets out, how will they ever trust us again? Our office already has serious transparency issues and the media is well aware of this because we have seen tweets and articles in the paper; sometimes they even called us out by name.

Michelle is an attorney, legal counsel to the Mayor and my supervisor. I look to her for guidance, support and legal advice. Instead, I'm physically ill over what I have been asked to do. I hope the records I have provided illustrate a clear picture of what has been going on over the past two years.

I appreciate your consideration and look forward to finding the truth.

With respect,

Stacy Irwin

# EXHIBIT 24

## Local News The Seattle Times

## ce knew for months Durkan's pho to vanish, emails show

odated Aug. 20, 2021 at 10:02 am



■ 1 of 3 | Officials knew for months why texts from Mayor Jenny Durkan's phone were gone and when they disappeared. (Sylvia Jarrus / The Seattle Times)

By Lewis Kamb , Daniel Beekman and Jim Brunner

When the public learned in May that 10 months of Seattle Mayor Jenny Durkan's text messages were missing, her office initially attributed the loss to an "unknown technology issue" with one

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of three phones she used during the period in question.

But officials already had known for months why the texts were gone and when they disappeared, internal emails appear to show. And City Attorney Pete Holmes says the initial explanation from Durkan's office was misleading.

Durkan's texts were set to automatically delete on a phone she started using in July 2020, shortly after racial justice protests had rocked the city, according to an email exchange between the mayor's office and the city attorney's office in January 2021.

That and other emails — among hundreds of pages of records that formed the basis for an ethics investigation that found the mayor's office had broken the state Public Records Act (PRA) — also indicate that Durkan's chief of staff was involved in keeping the public in the dark about the missing texts.

The mayor's office declined to answer specific questions about the emails, which The Seattle Times obtained in July through a public records request to the Seattle Ethics and Elections Commission.

Instead, Durkan spokesperson Anthony Derrick said "litigation involving the city," including a lawsuit filed by The Times over alleged violations of the PRA, "is expected to produce forensic information, tens of thousands of documents and information from numerous individuals."

Derrick added: "As is usual with such cases, until that thorough and systematic work can be done, it is rarely accurate to make assumptions based on individual records."

But Holmes, in a recent interview, said his office warned Durkan's office that publicly attributing the loss to an undetermined tech issue was "untrue."

"Someone changed the mayor's settings from retain to delete — that is a deliberate act," Holmes said.

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Under state law and guidelines, local elected officials' texts and other communications about public business must be kept for at least two years before being transferred to the state archives for further assessment. Anyone who willfully destroys a public record that's supposed to be kept is guilty of a felony, the law says. A forensic report on the missing texts is currently overdue.

Seattle could end up paying out "tens of millions of dollars in damages and fees" to resolve lawsuits over the Durkan administration's handling of last year's protests, and "those damned missing text messages" are complicating the city's legal defense, Holmes added.

## Forensic analysis overdue

The ethics commission learned about the missing texts in February, when a public records officer in the mayor's office filed a whistleblower complaint. The records officer, Stacy Irwin, said she had been directed not to inform records requesters that the texts were missing and to "recreate" certain messages from the phones of people with whom the mayor had been texting.

The matter became public in May after the ethics commission issued an investigation report, determining that the legal counsel for Durkan's office, Michelle Chen, had broken the PRA.

The requesters — including four Times reporters — had sought details about how officials handled the Black Lives Matter protests, the Seattle Police Department's evacuation of its East Precinct and the Capitol Hill Organized Protest, or CHOP. At least 48 requests touched on Durkan's missing texts, the investigation found.

A lawyer representing Chen criticized the investigation as rushed and unfair. A retired judge subsequently hired by the mayor's office determined it was conducted appropriately.

The city ethics commission's investigation, carried out by public records lawyer Ramsey Ramerman, focused on how records requests for the texts were handled, rather than how the texts had been lost.

The city attorney's office hired the Crypsis Group, a private contractor, last year to conduct a forensic analysis on that question. The work has cost the city \$201,000 as of July 31. The contractor's report, initially expected in late June, has yet to be released.

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"It isn't done yet, no," Dan Nolte, a spokesperson for Holmes, said in an email last week. "The work remains ongoing."

Derrick said the emails recently obtained by The Times have been examined by Ramerman and retired Judge Bruce Hilyer. The Durkan administration is conducting a systemic review of public records practices, is spending nearly \$2 million this year to modernize that work and piloting solutions for storing and retaining text messages, Derrick added.

## Not acting alone

The mess began midway through 2020, when Irwin and another public records officer in the mayor's office, Kimberly Ferreiro, found out that the mayor's texts from late August 2019 to June 25, 2020, were missing. For months, they conferred with Chen and with lawyers in the city attorney's office about how to handle records requests for the texts.

Since the ethics investigation report was issued, Chen has received the bulk of the blame. Responding to the report last month, Durkan acknowledged that "the underlying actions fell short" and said Chen had been removed from public records duties.

But the documents recently obtained by The Times indicate Chen wasn't acting alone.

In a Dec. 2, 2020, email exchange, Chen told Ferreiro that responses to requests for Durkan's texts would require approval from above.

"This is too high profile and too much at stake that I need to run this up and get formas or fong's sign-off," Chen wrote, referring to Chief of Staff Stephanie Formas and Deputy Mayor Mike Fong.

Chen mentioned that she already had been "emailing formas" about the matter, including what "verbiage" to use in responses to records requesters about "the messages that we can't recreate.

Irwin and Ferreiro also were in touch with the city attorney's office about the texts.

In a partly redacted string of emails from Jan. 14 and Jan. 15, 2021, Irwin forwarded to Assistant City Attorney Aaron Valla a disclosure Chen had made to her: "What I learned was that the new phone was set to 30 days for texts but the setting was changed to Forever after it was discovered. This is why there is a missing range of texts."

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The 30-day "keep messages" setting that Durkan's phone was set to is the shortest of three standard text-retention options on iPhones, along with "1-year" and "forever" retention choices.

Durkan's office has said that she switched phones on Oct. 30, 2019, to gain access to a first-responder network, and got a third phone on July 9, 2020, due to a cracked screen and water damage.

If the 30-day setting on the mayor's latest phone was at some point discovered and switched off, that must have occurred in late July; otherwise, the mayor's texts from June 9 to June 25 would have been retained.

The mayor's office and the city's information technology department have declined to answer direct questions about who was responsible for the 30-day setting.

Last week, Nolte said the city attorney's office "will defer to the forensic analysis" to answer specific questions about the retention-setting on the mayor's phone.

## "A big problem"

The emails obtained by The Times were among hundreds of pages of records reviewed during the city ethics commission's whistleblower investigation.

Other records disclosed include phone logs documenting more than 500 text messages sent and received by Durkan from mid-January through August 2020, Ramerman's handwritten notes and the March 4 letter Irwin sent to ethics commission Executive Director Wayne Barnett that sparked the investigation and informed him of the missing texts.

A "switch had been manually toggled and text messages were not retained," Irwin's letter stated. "I will tell the truth, but it will be extremely embarrassing to admit that I went along with the cover-up and did unethical things."

Other emails within the underlying documents show that, as early as Aug. 25, 2020, a city IT staff member who couldn't find one of the mayor's old phones wanted to get an authorization code from Durkan's new phone to assess whether the missing texts had been backed up on the cloud and could be restored

By Sept. 8, when emails show the mayor's executive assistant still hadn't located Durkan's old phone, Chen opined in one email: "Ok, I think this could be a big problem."

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More than a month later, with deadlines approaching to respond to public records requests and legal discovery requests in lawsuits against the city, Chen still was trying to get the mayor's new phone turned over to IT analysts for an assessment, emails exchanged from Oct. 5-13, 2020, show.

Durkan's office declined to answer written questions about whether Formas or Fong approved the responses to public record requests that Ramerman's investigation later deemed improper; whether attributing the loss of the mayor's texts to an unknown technology issue was misleading; and when the mayor's new phone was turned over for assessment.

Nolte confirmed last week that the mayor's old phones eventually were found and turned over for the pending forensic analysis.

In the fallout of the city ethics commission investigation, Chen, who had been working for Durkan on loan from the city attorney's office, was recommended to receive a written reprimand and pulled off public records work. Chen submitted her resignation from the city attorney's office on Aug. 9, Nolte said.

Irwin and Ferreiro, the records officers, have since left their jobs and filed hostile work environment claims against the city.

Lewis Kamb: 206-464-2932 or lkamb@seattletimes.com; on Twitter: @lewiskamb.

**Daniel Beekman:** 206-464-2164 or dbeekman@seattletimes.com; on Twitter: @dbeekman. Seattle Times staff reporter Daniel Beekman covers Seattle city government and local politics.

**Jim Brunner:** 206-515-5628 or jbrunner@seattletimes.com; on Twitter: @Jim\_Brunner. Seattle Times political reporter Jim Brunner covers state, local and regional politics.

View 91 Comments
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# EXHIBIT 25

## [No Subject]

From: "Durkan, Jenny" <"/o=exchangelabs/ou=exchange administrative group

(fydibohf23spdlt)/cn=recipients/cn=de71e1801f964bccb03328024b2eadfa-durkanj">

To: "Best, Carmen" <carmen.best@seattle.gov>; "Scoggins, Harold D"

<harold.scoggins@seattle.gov>

Cc: "Fong, Michael" <michael.fong@seattle.gov>; "Sixkiller, Casey" <casey.sixkiller@seattle.gov>

Date: Sat, 20 Jun 2020 08:34:28 -0700

#### Chiefs --

I know this has been a very difficult time for each of you, and appreciate your work. I know we are setting a call for later this am, to be briefed on options (with operational plans) SFD and SPD and the other city departments have been developing for Capitol Hill and normalizing the area, so residents and businesses can reclaim their community. But as we discussed at the outset of the Cap Hill issues, and as you told the public: there can be no part of the city where SFD and SPD do not respond.

What happened this am was foreseeable and avoidable. It cannot be repeated. So as a stand alone -- your teams also need to develop true operational plan(s) so we do not get a repeat of that again. They need to reflect ground truths and your best thinking on deescalation, and positive response.

Since Chief Best is out of town, Casey is also working with Adrian Diaz. But this is going to have to be decided and directed by you Chiefs.

Thanks,

Jenny

# EXHIBIT 26

Carmen Best

	Page 1
UNITED STATES DIST	RICT COURT
WESTERN DISTRICT OF	WASHINGTON
AT SEATTL	E
HUNTERS CAPITAL, LLC, et al.,	) )
Plaintiff(s),	)
vs.	) 20-cv-00983-TSZ )
CITY OF SEATTLE,	)
Defendant(s).	)
VIDEOTAPED VIDEOC	ONFERENCE
DEPOSITION UPON ORAL :	EXAMINATION OF
CARMEN BE	ST
Witness locate Seattle, Wash (All participants appearing via	ington
DATE TAKEN: NOVEMBER 9, 2021	

Carmen Best

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correctly, but it sounds like at least you were sharing your personal view, whether people agreed with you or not, your personal view of the wisdom of some of those things; is that fair?

- A. That's fair.
- Q. Okay. And did -- were you also aware that they were provided -- that the protesters were provided a dumpsters and garbage service?

MR. CRAMER: Objection; form.

- A. I think at some point I recollect that they were, you know, cleaning out, you know, cleaning up the garbage that was in the area.
- Q. (BY MS. EAKES) Did you have concerns about whether or not that was encouraging the protesters to stay?
- A. At this point I can't remember that with any level of specificity. You know, I wasn't thinking of the the totality of the circumstances and the totality of what we were looking at and concerned that you know, that, you know, that they might that whatever was happening there from the City's, you know, perspective might not encourage people to leave. So can I say with a level of specificity that I specifically focused on the garbage and garbage removal? No, but generally speaking, I didn't want the

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potential for people to think this was a long-term occupation because we weren't able to get into our precinct.

Q. Okay. And did you feel like any of the conduct of the mayor herself might be sending the message that this could be a long-term occupation?

MS. ASHBAUGH: Objection to form.

MR. CRAMER: Same objection.

- A. Yeah, and, you know, I really wasn't -- I really wasn't focused on the conduct of the mayor, the mayor that I never even saw her down there. It was mostly the City's response, you know, I had some concerns about it, to be honest with you, but I also recognized that we all aren't going to agree on how to move forward, and the fact that I really wanted the officers back in the precinct was much more paramount to me, I believe, than it was to maybe some of the other city departments.
- Q. (BY MS. EAKES) Did you ever see the mayor down in the CHOP when you were down there?
- A. Not when I was there that I can recall. I'm sure that she probably did go, but I -- I really don't know.
- $\,$  Q. How often did you visit the CHOP zone after the abandonment of the precinct on the 8th until it was

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Page 133 cleared out on July 1? 1 MR. CRAMER: Objection; form. 2 Yeah, and I -- and I don't really know. Ι 3 mean, I did go down there, I -- I went early on, you 4 know, I went and talked to some of the occupiers before 5 it got really robust. I went in again the first time 6 that we were able to get back into the precinct for a 7 short amount of time and I was down there then, and 8 obviously I clearly drove through and around it, you 9 know, at times to get a boots on the ground sort of 10 view into what was occurring there. I don't know --11 Ο. (BY MS. EAKES) Would you say --12 I don't know the number of times, though, to 13 be honest with you. 14 Okay. Were you there on a daily basis? 15 Probably not daily, but, you know, fairly 16 frequently, I guess, to -- you know, not every single 17 day, but a lot of days, just -- I just don't know the 18 number. 19 And you made reference to the occupation kind 20 of being more robust. Did it -- did it grow after the 21 initial -- the 8th when the precinct -- when you left 22 the precinct? 23 Α. Yeah, it did. 24 Q. Okay. And you've mentioned several times that 25

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you were concerned about the officers getting in -back into the precinct and into that area. Were you
concerned about the businesses and the residents of the
CHOP zone?

MS. ASHBAUGH: Object to form.

MR. CRAMER: Same objection.

A. Again, I was -- you know, I was concerned and -- you know, about every stakeholder. I mean, clearly I'm going to be concerned about the officers getting back to the precinct so they could provide, you know, a routine level of public safety service, but again, everything that was happening in the area was of concern, you know.

And it was in the midst of a pandemic, so many of the businesses weren't even operating, fully functioning. You know, there was a concern about, you know, safety of the facilities, but also the safety of people in and around the area and the residents and even the people who were within -- occupying within the zone what could be happening and occurring to them.

So that -- everything was a concern at all times and, again, we really were trying to get a handle on what we had before us and how best to address it.

Q. (BY MS. EAKES) And do you remember which city departments, if any, opposed SPD reoccupying the East

Carmen Best

Page 212 provide any responsive texts, how did that work? 1 MR. CRAMER: Objection to form. 2 I usually just -- yeah, I usually just gave it 3 to my assistant to pull the messages out, whatever was 4 there. 5 (BY MS. EAKES) Okay. And I'll represent to Q. 6 you that -- that we have been told by the City that the 7 phone that you turned in when you retired had zero, no 8 texts on it at all. Do you know why that would be? 9 MR. CRAMER: Objection; misstates 10 evidence and facts. 11 Yeah, I don't know. 12 (BY MS. EAKES) Did you delete any texts from 13 Q. your phone before you turned it in? 14 MS. ASHBAUGH: Object to form. 15 MR. CRAMER: Objection; form. 16 A. Yeah, I can tell you that, you know, I 17 periodically would go in and delete transitory 18 messages. You know, my understanding was that the City 19 was holding on to all that stuff anyway so it wasn't 20 like I was conducting any -- you know, other than 21 transitory stuff mostly on my phone, so if the 22 implication is that there was, you know, some -- it was 23 24 just on time periodically I would delete stuff from my

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phone, you know. It was like I do, you know, my

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personal phone from time to time. I imagine everybody does that.

- Q. (BY MS. EAKES) Sure. Well, and just to be more specific, did you -- when you said that it was your understanding that the City kept those things or had those things, what did you mean by that?
- A. I really mean that I thought that there was some sort of record that they could go in and get, you know, old messages and stuff off of the phones if they needed to. Obviously we deal with a number of cases, you know, homicides and others where we pull up old messages and look at what gang members were saying to one another. So I assume the City had that same capability of doing that, especially with a litigation hold and the holds they had on really all of our communications.
- Q. So I guess -- and to be clear, what we were told by the City was that you had -- on your phone that there were no texts dated prior to September 2nd, so do you -- meaning there are no texts from you, and you've probably read this in the paper also -- during the time frame of CHOP that there are no texts on your phone from that time frame. Were you aware of that?
  - A. When I read it in the paper.
  - Q. Okay. And what was your reaction to that,

Carmen Best

Page 214 Carmen, when you read that in the paper? 1 Well, you know, I had no reason to dispute it 2 or anything like that or to -- you know, one way or the 3 other, but I can -- I do know that periodically text 4 messages were deleted but, you know, I did -- I really 5 didn't know what the -- what the major concern was. I 6 figured the City had the ability to get anything that 7 it wanted out of the City property and, you know, 8 there's -- there's really nothing substantive. You 9 know, this is transitory messages for the most part 10 that I recall at any given time. 11 Q. So I just want to understand. So did you go 12 in and delete any messages that you had with Jenny 13 Durkan? 14 MR. CRAMER: Objection; form. 15 (BY MS. EAKES) For any period of time? 16 Q. MR. CRAMER: Objection; form. 17 MS. ASHBAUGH: Object to form. 18 I missed the last part of that. Did I delete 19 any messages from Jenny Durkan what? That --20 (BY MS. EAKES) At any point did you go in and 21 delete messages that you had with Jenny Durkan? 22 MS. ASHBAUGH: Object to form. 23 MR. CRAMER: Same objection. 24 Yeah, well, I can't say specifically, but, you

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know, periodically I would delete -- you know, delete transitory messages from my phone. So could some of them have been from the mayor? Sure. Could they have been from any other number of people? Absolutely. It wasn't like -- there's no targeted, you know, anything like -- I didn't have a routine of, you know, every Tuesday, just periodically I would, you know, take the messages off that were old and -- and that was it, really. And the first I heard of any of this about the phone was when, you know, well after I had retired and long walked away from the department.

Q. (BY MS. EAKES) So I know that -- I mean, I can show it to you, but the litigation hold you got was actually back in July of 2020, so it would have been, you know, immediately after these events and you had another one in early July when Black Lives Matter filed the federal case in front of Judge Jones. Are you saying that you deleted a -- transitory emails or -- excuse me, transitory texts with Mayor Durkan after you received those lit holds?

A. I'm saying I don't know. I have no recollection of, you know, a text or what was there, I just know that, you know, if there were transitory ones that they could have been deleted or apparently were deleted and that there was nothing -- you know, most of

Carmen Best

Page 218 Q. And when was that that you talked to her about 1 it that you said that? 2 A. Oh, I don't know, during one of our, you know, 3 eight or so conversations. 4 Q. After you retired? 5 Yes, after. 6 Do you -- I mean, you may not remember this, 7 but from June to September of 2020, to your memory did 8 SPD respond to any PRA requests seeking your text 9 messages? 10 A. I don't know. 11 Who would have been your assistant during that 12 time? 13 Tricia Colin -- or Tricia Fuentes now, but she 14 was Tricia Colin. 15 Q. Okay. And just so we're clear, did you make a 16 point of deleting all of your texts before you turned 17 your phone in on September 2nd or prior to 18 September 2nd? 19 A. I did -- I did not. 20 Q. Okay. So you turned it in with whatever was 21 on it at the time; is that right? 22 A. Yes, that's my recollection. I mean, 23 24 there's -- I just -- I turned my phone in, I turned my

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laptop in, I turned -- you know, everything was there

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Carmen Best

Page 224

the City or somebody that Denise arranged?

MS. ASHBAUGH: Somebody I arranged.

- Q. (BY MS. EAKES) Okay, all right. And did you have -- Denise had provided us with information about you having some sort of a lockout on your phone, on your personal phone. Can you tell me about that when that happened, what happened?
- A. I don't remember exactly when it was in the year, but at some point my phone just stopped working. I went into panic mode because, you know, all my calendar and all that stuff is on my phone, and so I took it to the -- to Bellevue Square to the iPhone store there and they did some sort of a reset for me and got my phone back working. I mean, it was completely locked up and I just don't remember what time of the year it was. All I cared about was getting the phone back working, so I couldn't give you a date. They might have that at the store, you know, of when I came in and got it -- got it fixed.
- Q. Okay. And did you ever -- on your personal phone did you intentionally delete any text messages you might have had on your personal phone? Because it's our understanding that there were no text messages available on your personal phone prior to May 2021.
  - A. So that probably is when I took my phone in to

Carmen Best

Page 225 get it redone, but -- yeah. So yeah, there was no --1 there was no reason for me to -- other than my normal 2 routine of deleting messages periodically is -- is all 3 that I had and so there was no other attempt to do 4 anything other than get my phone fixed when it broke, 5 that was it. 6 Q. Okay. Did you get any emails or anything 7 about your appointment at the Apple store that might 8 9 help you pinpoint the time when you took the phone in? A. I don't think I got emails, but I had to 10 pay -- I think I paid like 6 or \$700, so I might be 11 able to dig up the bill. I think there was a bill that 12 went along with that and I'll see if I can find it. 13 Okay. That would just help kind of pinpoint 14 the date of when you took it in for the reset. And you 15 said it just kind of locked up on you. So it wasn't --16 sounds like it wasn't that you forgot your pass code or 17 something. 18 19 Α. No. But it just like stopped working? Q. 20 A. Just stopped working. 21 Okay. And do you remember when you first 22 Ο. 23 learned that there was a subpoena for your personal 24 phone, for information from your personal phone?

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I don't remember.

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Α.

Carmen Best

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Page 231
                       CERTIFICATE
1
2
      STATE OF WASHINGTON
 3
      COUNTY OF KING
                           )
 4
5
                     I, Patricia D. Jacoy, a Certified
6
    Shorthand Reporter in and for the State of Washington,
7
    do hereby certify that the foregoing transcript of the
8
    deposition of CARMEN BEST taken on November 9, 2021 is
9
    true and accurate to the best of my knowledge, skill
10
    and ability.
11
12
13
14
                           Patricia D. Jacoy, CSR 2348
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# EXHIBIT 27

Carmen Best - Vol. II

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Page 332
                                                                                                            Page 330
              SUPERIOR COURT OF WASHINGTON FOR KING COUNTY
                                                                                                                                                                 REMOTE APPEARANCES
                                                                                                                                                         FOR THE PLAINTIFFS (via videoconference):
           The Estate OF SUMMER JOLIE
          WILLIAMS TAYLOR, by and through MATTHEW D. TAYLOR,
                                                                                                                                                               LISA BENEDETTI
          Personal Representative,
                                                                                                                                                               GEMMA N. ZANOWSKI
                                                                                                                                                               MELANIE NGUYEN (also videographer)
                     Plaintiffs,
                                                                                                                                                6
                                                                                                                                                               Stritmatter Kessler Koehler Moore
                                    ) No. 21-2-07115-1 SEA
                                                                                                                                                               3600 15th Avenue West, Suite 300
Seattle, Washington 98119
             VS.
                                                                                                                                                               206,448,1777
          CITY OF SEATTLE, a
                                                                                                                                                               karen@stritmatter.com
                                                                                                                                                8
           governmental entity; STATE OF WASHINGTON, a
                                                                                                                                                               lisa@stritmatter.com
                                                                                                                                                9
                                                                                                                                                               gemma@stritmatter.com
          governmental entity; and )
DAWIT KELETE, a single man, )
                                                                                                                                                               melanie@stritmatter.com
                                                                                                                                              10
                                                                                                                                                         FOR THE DEFENDANT CITY OF SEATTLE (via
                     Defendants.
                                                                                                                                                         videoconference):
G. WILLIAM SHAW
                                                                                                                                              11
                                                                                                                                              12
                                 AND
         THE ESTATE OF SUMMER JOLIE )
WILLIAMS TAYLOR, by and )
through MATTHEW D. TAYLOR, )
Personal Representative, )
ZOE ADBERG, SARA ANDERSON, )
MEGAN BUSS, GRACE CARMACK, )
LEANNA CARR, AISLING ) No. 20
COONEY, ABIE EKENEZAR, )
EDWARD FARMER, NIMA )
FORGHANI, NOAH FOWLER, ) VIDE
GACHARY GARDNER, IAN ) VIDE
GOLASH, GRACE GREGSON, ) DI
MIRANDA HARDY, LEXUS ) CAR
HARTLEY, CLAYTON ) VOLUM
HOLLOBAUGH, JASON SCHIERER, )
as guardian ad litem for )
minor MALICHI HOWE a.ka. )
BRYAUNA HOWE, JESSE HUGHEY, )
                                                                                                                                                               IVAN L. ASCOTT
K&L Gates LLP
                                                                                                                                              13
                                                                                                                                                               925 Fourth Avenue, Suite 2900
Seattle, Washington 98104-1158
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                                                                                                                                                               206.370.7667
                                                                                                                                              15
                                                                                                                                                               bill.shaw@klgates.com
                                                                                                                                                               ivan.ascott@klgates.com
                                                     ) No. 20-2-14351-1 SEA
                                                                                                                                              16
                                                                                                                                                               GHAZAL SHARIFI
                                                                                                                                                              Seattle City Attorney's Office
701 Fifth Avenue, Suite 2050
Seattle, Washington 98104
206.684.8200
                                                                                                                                              17
                                                              VIDEO-RECORDED
                                                            VIDEOCONFERENCE
                                                                                                                                              18
                                                            ) DEPOSITION OF
CARMEN BEST
                                                   ) CARMEN
) VOLUME II
                                                                                                                                                         ghazal.sharifi@seattle.gov
FOR THE DEFENDANT STATE OF WASHINGTON (via
                                                                                                                                              20
                                                                                                                                                          videoconference):
                                                                                                                                              21
                                                                                                                                                               RICHARD STEVEN PUZ
         minor MALICHI HOWE a.k.a. )
BRYAUNA HOWE, JESSE HUGHEY, )
AUBREANNA INDA, MARY ) "CAPTION
JURGENSEN, TIMOTHY KAUCHAK, ) CONTINUES*
JENNA KINYON, BEN )
REPORTED BY: LORRIE R. CHINN, RPR,
Washington Certified Court Reporter No. 1902
Oregon Certified Court Reporter No. 97-0337
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                                                                                                                                                               Office of the Attorney General
7141 Cleanwater Drive SW
                                                                                                                                                               P.O. Box 40126
Olympia, Washington 98504-0126
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                                                                                                                                                               360 586 6316
                                                                                                                                                               steve.puz@atg.wa.gov
                                                                                                                                              25
                                                                                                            Page 331
                                                                                                                                                                                                                                                          Page 333
         KOENIGSBERG, JACOB )
KOENIGSBERG, SETH KRAMER,
ERIC LOOK, DANIEL LUGO, )
JACOB MARTIN, JOSHUA )
MATNEY, CHLOE MERINO, )
LOGAN MILLER, TONI MILLS, )
ALESSANDRA MOWRY, KELSEY
MILDBUY DIECORD MIRSI EV
                                                                                                                                                 1
                                                                                                                                                                  REMOTE APPEARANCES (Cont'g)
                                                                                                                                                 2
 2
                                                                                                                                                            FOR THE DEFENDANT KING COUNTY (via videoconference):
                                                                                                                                                 3
                                                                                                                                                 4
                                                                                                                                                                    ANN MARIE SUMMERS
                                                                                                                                                                    King County Prosecutor's Office
        ALESSANDRA MOWRY, KELSEY )
MURPHY-DUFORD, WESLEY )
PEACOCK, JORDAN A )
PICKETT, CHARLES PIERCE, )
DANIEL PIERCE, CONOR )
POULL, RENEE RAKETTY, )
JAVIER RIZO, ALEXANDER )
RUEDEMANN, MICHAUD SAVAGE, )
CAROLYN STERNER, SEAN )
SWANSON, MEGHAN THOMPSON,
BRUCE TOM, TIFFANY )
VERGARA-MADDEN, ALIYE )
VOLKAN, STEVEN WIDMAYER, )
JOSEPH WIESER, GILLIAN )
WILLIAMS, QUINN ZOSCHKE, )
and DOES 1-40, )
                                                                                                                                                 5
                                                                                                                                                                    1191 Second Avenue, Suite 1700
 5
                                                                                                                                                                    Seattle, Washington 98101-2996
                                                                                                                                                 6
                                                                                                                                                                    206.477.1909
 6
                                                                                                                                                                    ann.summers@kingcounty.gov
                                                                                                                                                 7
                                                                                                                                                            FOR THE WITNESS (via videoconference):
                                                                                                                                                 8
                                                                                                                                                                    DENISE L. ASHBAUGH
                                                                                                                                                 9
                                                                                                                                                                    Arete Law Group
                                                                                                                                               10
                                                                                                                                                                    1218 Third Avenue, Suite 2100
10
                                                                                                                                                                    Seattle, Washington 98101-3094
                                                                                                                                                                    206.428.3250
                                                                                                                                               11
                                                                                                                                                                    dashbaugh@aretelaw.com
         and DOES 1-40,
12
                                 )
                                                                                                                                               12
                   Plaintiffs.
13
                                                                                                                                                            ALSO PRESENT (via videoconference):
                                                                                                                                               13
                                                                                                                                               14
                                                                                                                                                                    KELSEY MURPHY-DUFORD
14
            VS.
                                                                                                                                                                    GRACE GREGSON
         CITY OF SEATTLE, a
15
                                                                                                                                                                    ALYSHA FUNG KOEHLER
                                                                                                                                               15
         governmental entity, and KING COUNTY, a
                                                                                                                                                                    DRADIN KREFT
16
         governmental entity,
                                                                                                                                                                    TONI MILLS
                                                                                                                                               16
17
                                                                                                                                                                    CHARLES PIERCE
                   Defendants
                                                                                                                                               17
                                                                                                                                                                    RENEE RAKETTY
              VIDEO-RECORDED VIDEOCONFERENCE DEPOSITION
19
                                                                                                                                                                    SEAN SWANSON
                                                                                                                                               18
                            CARMEN BEST
20
                                                                                                                                               19
                             VOLUME II
                                                                                                                                               20
           12:04 p.m.
SEATTLE, WASHINGTON
(All participants appeared via videoconference.)
22
                                                                                                                                               21
23
                                                                                                                                               22
                                                                                                                                               23
         DATE TAKEN: MAY 24, 2022
REPORTED BY: LORRIE R. CHINN, RPR
                                                                                                                                               24
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Carmen Best - Vol. II

Page 366 Page 368 of Seattle over your handling of the protests between 1 1 MR. SHAW: Objection. Compound and May and September of 2020? 2 2 vague. 3 MR. SHAW: Objection. 3 A. Did I have -- you're asking did I have a 4 4 disagreement with the mayor over the East Precinct? A. We did not have a serious disagreement. 5 5 Q. I'm going to ask you the same question with Q. During the protest period. 6 respect to the city council. Did you have a serious 6 A. During the protest period, which is May to 7 disagreement with the city council between May and 7 June or throughout the summer or during CHOP and CHAZ, 8 September of 2020? 8 or what are you considering the protest period? 9 9 MR. SHAW: Objection. Foundation. Q. May through September 2020. 10 A. Yeah. Under what context, ma'am? 10 A. Okay. I can say that, you know, we 11 Q. I should have said -- did you have a serious 11 definitely, you know -- there were times -- we had a 12 disagreement with the city council over your handling 12 discussion with the mayor's office. I don't know if it of the protests between May and September of 2020? 13 13 was myself and the mayor specifically, but the mayor's 14 14 office, about whether or not to remove the barricades MR. SHAW: Vague. 15 A. Yeah, I am having difficulty answering that. 15 from the front of the East Precinct. 16 16 Q. Am I correct, did you want to remove the Let me just -- maybe I can answer to say that the council expressed, you know, that they had disagreement 17 17 barricades? Were you on that side? 18 18 A. No. with some of the decision making. The council did 19 not -- for the most part there was very limited 19 Q. You were on the side that wanted --20 20 A. I did not want to. communication between myself and the council 21 specifically about it. 21 Q. -- to leave the barricades up? 22 But, you know, obviously through papers and 22 A. I did not want to move -- remove the 23 23 other ways, you know, they expressed concerns about, barricades from in front of the precinct on 11th 24 you know, the handling of the protest. 24 Avenue, no. 25 Q. All right. Who expressed their concerns to 25 Q. All right. So there's been a lot of Page 367 Page 369 you over your handling of the protests from the city discussion about the fact that various texts -- not 1 1 2 council? 2 just of you, but of the mayor, chief of the fire 3 MR. SHAW: Vague. Foundation. 3 department also, that your texts were not saved. I 4 4 don't want to spend a lot of time on this, but I want A. I'm trying to remember exactly how I was made 5 5 to ask you a couple of questions about it. All right? aware. Again, there wasn't a whole lot of one-on-one 6 communication, so it may have been through, you know, 6 A. (Nodding head). 7 media or their news releases or their twitter or other 7 Q. In your own words, why were texts deleted from 8 ways that the council was relaying their concern. 8 your phone? 9 Q. So was the answer that you don't know? You 9 A. On occasion I would delete texts, you know, 10 don't know who brought concerns to you from the city 10 periodically when there was, you know, a buildup of 11 council regarding the way that you were handling the 11 texts on my phone. You know, my understanding is that, 12 protests? 12 you know, transitory texts could be deleted as long as 13

13 A. I'm just not --14 MR. SHAW: Compound. 15 A. I'm not recollecting a specific conversation 16 with a specific council member. That's all. 17 Q. All right. My recollection is that there were 18 concerns that you had with respect to the East Precinct 19 and feeling that you were being ordered out of it and 20 not to return. That's general. Don't quote me on 21 that, but this is a topic that I want to talk about 22 right now.

> Did you have disagreements with the mayor of Seattle over the East Precinct during the protest period?

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they weren't decision making or anything of that nature. So periodically, you know, I deleted those texts, again, with transitory information.

- Q. How periodically did you delete them?
- 17 A. No specific cadence to that at all.
  - Q. And how much gig or whatever did you have available on your phone? Why did you think you needed to do that?

MR. SHAW: Objection. Compound.

- 2.2 A. Yeah.
  - Q. It was compound.
- 24 A. I have no idea.
  - Q. Let me go back. It was compound. Why did you

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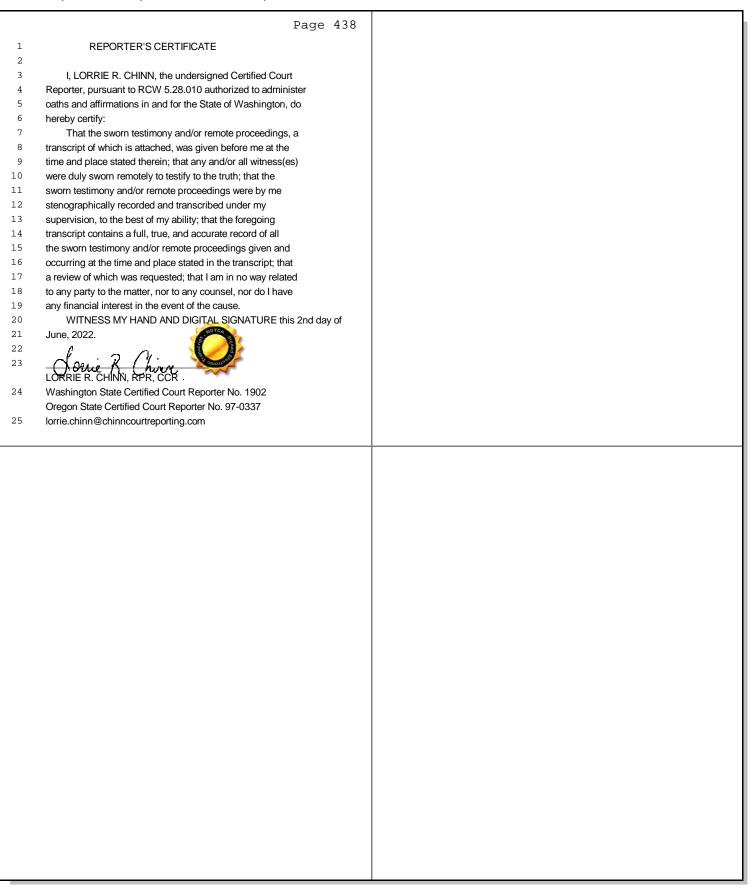
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Page 370 Page 372 MR. SHAW: Objection. Vague. 1 delete them? 1 2 A. Just periodically when there's a buildup of 2 A. To my -- you know, just periodically I deleted 3 messages, you know, I would just delete them. They 3 messages in bulk. I don't -- I didn't look through 4 were transitory and no reason to keep them on the 4 specific -- any specific message. I mean, just if phone. No particular cadence to that, just as I do now 5 5 they're transitory, you know, at some point I just 6 with my personal phone. 6 would delete those off, and that was it. Again, I 7 Q. What's a transitory text? What does that wasn't targeting any specific person or anything like 7 8 mean? 8 9 9 A. Transitory means just basic not policy making, Q. So if the mayor sent you a message that you 10 no decision -- not policy making, not decision making, 10 believe was transitory, then the mayor's message would 11 not, you know, anything specific to that nature. 11 have been deleted under your system; is that correct? 12 Typically just informational, you know, transitory 12 A. Yes. it would have been. communication. 13 13 Q. All right. We're going to get to some Q. From whom? documents here pretty soon. I have another set of 14 14 A. It didn't really matter. I got all kinds of 15 15 questions for you. After you left, it came to light 16 that members of your police department had engaged in a 16 texts from all sorts of folks that, you know, from --17 you know, from community members, from, you know, other 17 false narrative meant to, I guess, instill fear in the 18 staff, you know, all -- you know, a number -- a wide 18 protesters and discourage them from some type of 19 variety of people, you know, would send me messages 19 action. And that involved claiming that the Proud Boys 20 that are, again, transitory in nature. 20 had arrived on Capitol Hill. Are you familiar with that? 21 Q. Do you understand --21 22 A. I wasn't doing -- I wasn't doing policy making 22 MR. SHAW: Objection. Compound. 23 on texts. I'll put it that way. 23 Speculation. Foundation. Q. Why would you think that you could delete A. I was made aware of it, yes. 24 24 Q. Were you made aware of that while you were 25 anything as a public employee off of a public phone? 25 Page 371 Page 373 1 1 still chief? A. That's always been my understanding, that 2 transitory messages do not need to be retained. 2 A. Not that I recall. 3 Q. Were you trained in that? 3 Q. Because it looks to us like the investigation 4 A. I don't know if we had specific training, but 4 was going on for quite a while before it became public. 5 5 that was my understanding based on, you know, whoever So did you know that there was an investigation into 6 6 was providing that information. the issue of whether or not you knew any of the 7 Q. Do you understand that the fact that you 7 details? 8 deleted your texts reflects poorly on the issue of 8 MR. SHAW: Objection. Vague. Compound. 9 transparency of the Seattle Police Department? 9 A. Again, I don't recall anything about that, but 10 10 there are -- you know, OPA will investigate -- you MR. SHAW: Objection. 11 11 know, most of the -- I'm not aware of most of the MS. ASHBAUGH: Objection. 12 12 Argumentative. investigations. Typically they're brought to my 13 13 MR. SHAW: Form. Argumentative. attention if there is a sustained finding. You know, 14 14 A. Yeah. Well, I'm certainly aware after the as the chief, if there was a sustained finding, I was 15 15 fact that people were vastly interested. I'll put it made aware of it. 16 16 Q. So this -- they call it -- well, I call it the 17 Q. If you had to do it again, would you keep 17 Proud Boy hoax. But in order for your -- members of 18 deleting those texts or not? 18 your department to do the hoax, isn't it -- weren't 19 MR. SHAW: Objection. Foundation. 19 they supposed to have gotten permission? 20 A. Probably wouldn't even keep a phone at this 20 MR. SHAW: Objection. Vague. 21 point if I had to do it all again. But, again, at the 21 Speculation. 22 time my understanding was that transitory messages did 22 A. Yes. You know, that's really hard to say. I 23 23 not need to be maintained on our phones. don't know all the specifics around it. Again, I Q. So if the mayor sent you a transitory message, 24 24 didn't -- it wasn't necessary for me to authorize. I vou would delete that? 25 25 know that a hoax legally can be done, you know, under

Estate of Taylor, et al. v. City of Seattle, et ano. / City of Seattle, et al.

Carmen Best - Vol. II



# EXHIBIT 28

# UNITED STATES DISTRICT COURT

for the

Western District of Washington

HUNTERS CA	PITAL, LLC, et al.,	)	
Plaintiffs,			No.: 20-cv-00983-TSZ
v.			
CITY OF SEAT	TTLE,	)	
	Defendant.	)	
	SUBPOENA TO	PRODUCE	DOCUMENTS
To:		igh of Arete I baugh@arete	Law Group, 1218 3 <sup>rd</sup> Ave., Ste. 2100, law.com
	(Name of perso	on to whom this	subpoena is directed)
	ically stored information, or objects		time, date, and place set forth below the following nit inspection, copying, testing, or sampling of the
Place: Calfo Eakes	LLP	I	Date and Time:
1301 Second Avenue, Suite 2800 Seattle, WA 98101			06/14/2021 5:00 pm
other property posse	ssed or controlled by you at the tim	ne, date, and	mit entry onto the designated premises, land, or location set forth below, so that the requesting party rty or any designated object or operation on it.
Place:		]	Date and Time:
relating to your prote this subpoena and th Date: May 24, 2021		oena; and Ru	5(c), relating to the place of compliance; Rule 45(d), le 45(e) and (g), relating to your duty to respond to
_	Signature of Clerk or Deputy Clerk		Attorney's signature
Hunters Capital, LLC	_	requests this s	rney representing ( <i>name of party</i> ) Plaintiffs subpoena, are: Gabe Reilly-Bates, Calfo Eakes s com 206-407-2223

# Notice to the person who issues or requests this subpoena

If this subpoena commands the production of documents, electronically stored information, or tangible things before trial, a notice and a copy of the subpoena must be served on each party in this case before it is served on the person to whom it is directed. Fed. R. Civ. P. 45(a)(4).

Civil Action No.

# PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

	or	(date); or
☐ I returned the s	subpoena unexecuted because:	
tendered to the wi	tness the fees for one day's attendance, an	es, or one of its officers or agents, I have also I the mileage allowed by law, in the amount of
\$		
		for services, for a total of \$ 0.0
re under penalty of	for travel and \$perjury that this information is true.	for services, for a total of \$0.0
es are \$	for travel and \$perjury that this information is true.	for services, for a total of \$0.0
re under penalty of	for travel and \$perjury that this information is true.	

Additional information regarding attempted service, etc.:

## Federal Rule of Civil Procedure 45 (c), (d), (e), and (g) (Effective 12/1/13)

### (c) Place of Compliance.

- (1) For a Trial, Hearing, or Deposition. A subpoena may command a person to attend a trial, hearing, or deposition only as follows:
- (A) within 100 miles of where the person resides, is employed, or regularly transacts business in person; or
- **(B)** within the state where the person resides, is employed, or regularly transacts business in person, if the person
  - (i) is a party or a party's officer; or
- (ii) is commanded to attend a trial and would not incursubstantial expense.

### (2) For Other Discovery. A subpoena may command:

- (A) production of documents, electronically stored information, or tangible things at a place within 100 miles of where the person resides, is employed, or regularly transacts business in person; and
  - (B) inspection of premises at the premises to be inspected.

#### (d) Protecting a Person Subject to a Subpoena; Enforcement.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The court for the district where compliance is required must enforce this duty and impose an appropriate sanction—which may include lost earnings and reasonable attorney's fees—on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

- (A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.
- (B) Objections. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing, or sampling any or all of the materials or to inspecting the premises—or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:
- (i) At any time, on notice to the commanded person, the serving party may move the court for the district where compliance is required for an order compelling production or inspection.
- (ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

### (3) Quashing or Modifying a Subpoena.

- (A) When Required. On timely motion, the court for the district where compliance is required must quash or modify a subpoena that:
  - (i) fails to allow a reasonable time to comply;
- (ii) requires a person to comply beyond the geographical limits specified in Rule 45(c);
- (iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or
  - (iv) subjects a person to undue burden.
- **(B)** When Permitted. To protect a person subject to or affected by a subpoena, the court for the district where compliance is required may, on motion, quash or modify the subpoena if it requires:

- (i) disclosing a trade secret or other confidential research, development, or commercial information; or
- (ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party.
- (C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(d)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:
- (i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and
  - (ii) ensures that the subpoenaed person will be reasonably compensated.

#### (e) Duties in Responding to a Subpoena.

- (1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:
- (A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.
- **(B)** Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.
- (C) Electronically Stored Information Produced in Only One Form. The person responding need not produce the same electronically stored information in more than one form.
- (D) Inaccessible Electronically Stored Information. The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

- (A) Information Withheld. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:
  - (i) expressly make the claim; and
- (ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.
- (B) Information Produced. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information under seal to the court for the district where compliance is required for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

### (g) Contempt.

The court for the district where compliance is required—and also, after a motion is transferred, the issuing court—may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena or an order related to it.

# DOCUMENT SUBPOENA RIDER TO CARMEN BEST DEFINITIONS

- 1. "Plaintiffs," refers to the plaintiffs in this action, i.e. Hunters Capital, LLC, Northwest Liquor And Wine LLC, SRJ Enterprises, d/b/a Car Tender, Onyx Homeowners Association, Wade Biller, Madrona Real Estate Services LLC, Madrona Real Estate Investors IV LLC, Madrona Real Estate Investors VI LLC, 12th And Pike Associates LLC, Redside Partners LLC, Olive St. Apartments LLC, Richmark Company, d/b/a Richmark Label, Bergman's Lock And Key Services LLC, Matthew Ploszaj, Argento LLC, Rancho Bravo, Inc., Sway And Cake LLC, and Shuffle LLC d/b/a Cure Cocktail.
- 2. "City" shall refer to the defendant in this action, the City of Seattle, including all its agencies, subdivision, departments, contractors and/or agents.
- 3. "Communication" includes any oral or written statement, any in-person or telephonic communication between two or more persons, and any analysis, summary, note, comment, document, or other description of a communication or conversation, regardless of its form, including email, text message, voicemail, or other electronic form of communication.
- 4. "Concerning" means constituting, containing, discussing, embodying, reflecting, identifying, stating, supporting, contradicting, alluding to, referring to, relating to, or confirming that which is pertinent to a matter.
- 5. "Document(s)" is used in the broadest sense and includes, but is not limited to, the following items, whether printed or recorded or reproduced by any other mechanical or electronic process or writing, or produced by hand, namely: email, hard-drive, electronic and hard-copy versions of agreements, communications, including intracompany communications, correspondence, telegrams, memoranda, records, books, summaries of records of personal conversations or interviews, diaries, forecasts, statistical statements, accountants' work papers, graphs, charts, accounts, analytical records, minutes or records of meetings or conferences, reports and/or summaries of negotiations, brochures, pamphlets, circulars, trade letters, press releases, contracts, notes, projections, drafts of any documents, working papers, securities ledgers, checks (front and back), check stubs or receipts, any other documents or writings of whatever description including but not limited to any information contained in or accessible from any computer although not yet printed out within your possession, custody or control or the possession, custody or control of any agent, employee (including without limitation, attorneys, accountants and investment bankers and advisers), or other person acting or purporting to act on your behalf.
- 6. "Each" shall be construed to include the word "every," and the word "every" shall be constructed to include the word "each."

- 7. "Electronic Devices" means personal computing devices such as a computer, tablet, phone, iPhone, Apple Watch, smart watch, online database, or iCloud, whether they were City-issued or personally owned.
- 8. The "Individuals" shall be construed as the following individual persons: Jenny Durkan, Carmen Best, Harold Scoggins, Shannon Anderson, Valerie Anderson, Idris Beauregard, Christopher Fisher, Eric Greening, Kenneth Neafcy, or Deanna Nolette, and any other individual for whom the City is missing text messages or other electronically stored data.
- 9. "Lawsuit" is defined as the case titled *Hunter's Capital, et al. v. City of Seattle*, case no. 20-cv-00983 TSZ, proceeding in the United State District Court for the Western District of Washington.
- 10. "Or" and "and" shall be inclusive and shall be used conjunctively and disjunctively as is necessary to bring within the scope of these requests any information that might otherwise be outside their scope.
- 11. "Person" means any individual, corporation, partnership, joint venture, firm, association, proprietorship, agency, board, authority, commission, or other entity.
- 12. "CHOP" refers to the areas occupied by protestors in the Capitol Hill neighborhood of City of Seattle, Washington beginning in early June 2020, which have been variously described as the "CHAZ," standing for the "Capitol Hill Autonomous Zone," or "CHOP" for "Capitol Hill Organized Protest" or "Capitol Hill Occupying Protest."
- 13. The "CHOP zone" refers to the area of the Capitol Hill neighborhood in the City of Seattle in and around the areas occupied by CHOP participants, which is the area bound by the following streets: Denny Way, Union Street, Thirteenth Avenue, and East Broadway, as well as the areas within three blocks of the area bounded by those streets.
- 14. "CHOP participant" refers to any person who participated in and advocated for the existence of CHOP and/or the occupation of the CHOP zone, any person who camped out in or otherwise resided overnight (excluding the area's permanent residents) in the CHOP zone, and/or any person who was present in the CHOP zone for purposes of protesting or expressing solidarity with protestors.
- 15. "SPD" refers the Seattle Police Department, a division of Defendant.
- 16. "SFD" refers the Seattle Fire Department, a division of Defendant.
- 17. "SDOT" refers the Seattle Department of Transportation, a division of Defendant.
- 18. "SPU" refers to Seattle Public Utilities, a division of Defendant.

# **INSTRUCTIONS**

- 1. This subpoena calls for the production of all responsive documents and communications in your actual or constructive possession, custody, or control. Such documents and communications include information in your personal possession, in your personal email accounts, or on your personal smart phones or other personal devices.
- 2. Each requested document shall be produced in its entirety, along with any attachments, drafts, and non-identical copies, including without limitation copies that differ by virtue of handwritten or other notes or markings.
- 3. All documents maintained or stored electronically should be produced in any of the following formats: as native files, single page or multi-page TIFFs (with a companion OCR or extracted text file). Text messages should be produced in \*.csv and \*.pdf format. Plaintiff's document vendor could assist in performing an extraction of Ms. Best's text messages if Ms. Best requires assistance. Unless otherwise agreed, files that are not easily converted to image format, such as spreadsheets, database, and drawing files, should be produced in native format. When a text-searchable image file is produced, the integrity of the underlying electronically stored information (including, but not limited to, the original formatting, the metadata, and, where applicable, the revision history) should be preserved.
- 4. To the extent any request is objected to in whole or in part, state with specificity all grounds for objection, state which documents will be withheld and which documents will be produced notwithstanding such objection, and produce all documents and things responsive to those parts of the request as to which no objection is made.
- 5. With regard to objections to the production of documents based on attorney-client privilege and work-product protection, you are requested to prepare an index listing each and every document withheld, stating the document date, preparer, intended recipient(s), subject matter(s), persons who have received the document or have knowledge regarding the contents thereof, and the basis for withholding the document.
- 6. Unless otherwise noted, each request seeks documents concerning the time period from January 1, 2019 to the present.

# **DOCUMENTS TO BE PRODUCED**

- 1. All text messages between you and any of the Individuals from June 8, 2020 to the present.
- 2. All communications concerning CHOP or the CHOP zone between Ms. Best and any member of SPD, SFD, SDOT, SPU, or any City of Seattle employee, representative, or agent, including, but not limited to, all text messages between or among Ms. Best, Jenny Durkan, Harold Scoggins, and/or Idris Beauregard.

- 3. All documents concerning CHOP or the CHOP zone.
- 4. All communications and documents concerning preservation or collection of evidence, including, but not limited to, text messages, relating to the Lawsuit. This request includes, is not limited to, any litigation hold notices issued by the City of Seattle.
- 5. All communications and documents reflecting any archiving, saving or backup of Ms. Best's Electronic Devices while she was employed by SPD.
- 6. All communications and documents concerning the Lawsuit.
- 7. All documents and communications concerning any injury, harm, property damage done to or complaint by any individual, resident or business within the CHOP Zone.

# EXHIBIT 29

From: Denise Ashbaugh <dashbaugh@aretelaw.com>

Sent: Monday, October 18, 2021 9:17 AM

**To:** Gabe Reilly-Bates

**Cc:** Tyler Weaver; Janet Fischer

**Subject:** RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

We, at our office, first looked to see if there was a back-up of Chief Best's personal phone and did not see anything. We also retained a computer forensic professional who confirmed that there is no back up of her personal phone. I wanted to advise you of that information prior to her deposition.

Thank you. Denise

**From:** Gabe Reilly-Bates <GabeR@calfoeakes.com> **Sent:** Wednesday, September 15, 2021 4:35 PM **To:** Denise Ashbaugh <dashbaugh@aretelaw.com>

Cc: Tyler Weaver <TylerW@calfoeakes.com>; Janet Fischer <jfischer@aretelaw.com>

Subject: RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

Hi Denise,

Thank you. We would like to know if there is a back-up of Chief Best's personal phone prior to her deposition, please.

To date, the City has pointed the finger at Chief Best, suggesting that she is responsible for the disappearance of the text messages on her work issued phone. However, the City claims its investigation has not been completed.

We do not have <u>any</u> text messages from the CHOP period from Chief Best's personal or work phones, and it sounds like you were not able to search for messages for that time period. Since we have some time before the deposition, we would like to address these issues on the front end, so we do not have to bring Chief Best back for a second day of questioning in the event that additional text messages or emails are discovered.

Regards,

Gabe

# Gabe Reilly-Bates

# **CALFO EAKES LLP**

1301 Second Avenue, Suite 2800 | Seattle, WA 98101-3808 T: 206 407 2223 | F: 206 407 2278 | <u>www.calfoeakes.com</u>

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From: Denise Ashbaugh < dashbaugh@aretelaw.com > Sent: Wednesday, September 15, 2021 4:22 PM

## Case 2:20-cv-00983-TSZ Document 105-2 Filed 09/28/22 Page 84 of 99

To: Gabe Reilly-Bates < GabeR@calfoeakes.com>

Cc: Tyler Weaver <TylerW@calfoeakes.com>; Janet Fischer <jfischer@aretelaw.com>

Subject: RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

Gave:

At this point, I am going to have you ask Ms. Best these questions during her deposition. She will be able to provide testimony on them at that time. We have provided the texts that she has and we are working to see if there was a backup done on any earlier text messages for her personal phone. I will advise you of that when I have more information.

Thank you. Denise

From: Gabe Reilly-Bates < <a href="mailto:GabeR@calfoeakes.com">GabeR@calfoeakes.com</a> Sent: Wednesday, September 15, 2021 4:18 PM

To: Denise Ashbaugh <a href="mailto:dashbaugh@aretelaw.com">dashbaugh@aretelaw.com</a>

Cc: Tyler Weaver < Tyler W@calfoeakes.com >; Janet Fischer < jfischer@aretelaw.com >

Subject: RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

Hi Denise,

I had some follow up questions for you about the issues below:

- 1. I understand that Chief Best was unaware of a factory reset on her City issued phone. I just want to confirm that she didn't take any actions to delete all of the text messages that existed on her City issued phone prior to turning it in. The City has not provided an explanation for why there the text messages on Chief Best's phone were deleted.
- 2. Concerning the issue with her personal phone locking up, when did Chief Best take the phone to have it fixed? Did she take it to an Apple store? When is the earliest date that Chief Best has text messages? Did the Apple store fix the issue by performing a factory reset on the phone? If Chief Best took the phone to the Apple Store, does she have any emails / text messages concerning those appointments?

Thanks,

Gabe

Gabe Reilly-Bates
CALFO EAKES LLP

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From: Denise Ashbaugh < dashbaugh@aretelaw.com >

**Sent:** Thursday, September 9, 2021 8:55 AM **To:** Gabe Reilly-Bates < GabeR@calfoeakes.com>

Cc: Patty Eakes <pattye@calfoeakes.com>; Tyler Weaver <TylerW@calfoeakes.com>; Janet Fischer

# Case 2:20-cv-00983-TSZ Document 105-2 Filed 09/28/22 Page 85 of 99

### <jfischer@aretelaw.com>

Subject: RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

Chief Best is unaware of a factory reset on her City issued phone. Other questions on that should again go to the City as she doesn't have insight into what happened with the phone after she turned it in.

On her personal phone, Chief Best had an issue with it locking up and she did take it in to someone to fix the issue. It is unclear what they did when that happened.

On the issue of her availability, she could do November 9, at 10:30 am for her deposition.

We are still working on the forensic expert issue and will advise when we can.

Denise

From: Gabe Reilly-Bates < GabeR@calfoeakes.com>

Sent: Thursday, September 9, 2021 8:45 AM

To: Denise Ashbaugh < <a href="mailto:dashbaugh@aretelaw.com">dashbaugh@aretelaw.com</a>>

Cc: Patty Eakes <pattye@calfoeakes.com>; Tyler Weaver <TylerW@calfoeakes.com>; Janet Fischer

<jfischer@aretelaw.com>

Subject: RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

Dear Denise,

I'm writing to see if you have any additional updates on the points below. In particular, we are interested in No. 2, whether Chief Best's city-issued phone was factory reset before it was turned in on September 2, 2020.

Thanks,

Gabe

# Gabe Reilly-Bates

#### **CALFO EAKES LLP**

1301 Second Avenue, Suite 2800 | Seattle, WA 98101-3808 T: 206 407 2223 | F: 206 407 2278 | <u>www.calfoeakes.com</u>

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From: Denise Ashbaugh <a href="mailto:dashbaugh@aretelaw.com">dashbaugh@aretelaw.com</a>

**Sent:** Thursday, September 2, 2021 4:13 PM **To:** Gabe Reilly-Bates < <u>GabeR@calfoeakes.com</u>>

Cc: Patty Eakes <pattye@calfoeakes.com>; Tyler Weaver <TylerW@calfoeakes.com>; Janet Fischer

<jfischer@aretelaw.com>

Subject: RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

1. We are going to work with a forensic expert on the issue for her personal phone on back-up. We will advise you what we learn and if there is backup on it. I don't believe this is a new phone or there was a factory reset, but we will inquire with Chief Best.

# Case 2:20-cv-00983-TSZ Document 105-2 Filed 09/28/22 Page 86 of 99

- 2. I can't provide an explanation on Chief Best's city-issued cell phone. I will ask her about a "factory reset" but have not heard of that either.
- 3. I have again inquired about availability in November for Chief Best's deposition and will let you know.

Denise

From: Gabe Reilly-Bates < GabeR@calfoeakes.com>

Sent: Thursday, September 2, 2021 4:07 PM

To: Denise Ashbaugh <a href="mailto:dashbaugh@aretelaw.com">dashbaugh@aretelaw.com</a>

**Cc:** Patty Eakes <<u>pattye@calfoeakes.com</u>>; Tyler Weaver <<u>TylerW@calfoeakes.com</u>>; Janet Fischer

<ifischer@aretelaw.com>

Subject: RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

Hi Denise:

Thank you for the email below. I wanted to follow-up on a couple of issues. Were you able to uncover any back-up data for either Chief Best's personal or her work cellphones? Also, we would like some more information about why Chief Best does not have text messages available on her personal cellphone from prior to May 2021. Can you please provide us details as to whether the lack of text messages is a result of Chief Best's purchase of a new phone or a factory reset performed on the phone?

Second, the City has explained in their discovery responses that Chief Best's <u>City</u>-issued phone that was turned in to the City on September 2, 2020, that it had no text messages from before September 2, 2020 on it when they imaged it and conducted a forensic analysis. The City has not provided us with the results of its forensic analysis of Chief Best's phone yet. Can you provide us with any explanation as to why Chief Best's city-issued phone contained no text messages earlier than September 2, 2020? Can you please confirm whether or not Chief Best performed a "factory reset" on her phone before she turned it in to the City?

Finally, do you have any available dates in November for Chief Best's deposition yet?

Thanks,

Gabe

# Gabe Reilly-Bates CALFO EAKES LLP

1301 Second Avenue, Suite 2800 | Seattle, WA 98101-3808 T: 206 407 2223 | F: 206 407 2278 | <u>www.calfoeakes.com</u>

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From: Denise Ashbaugh < dashbaugh@aretelaw.com >

**Sent:** Wednesday, August 25, 2021 9:19 AM **To:** Gabe Reilly-Bates < GabeR@calfoeakes.com>

Cc: Patty Eakes <pattye@calfoeakes.com>; Tyler Weaver <TylerW@calfoeakes.com>; Janet Fischer

<ifischer@aretelaw.com>

Subject: RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

Gabe:

I have spoken to Chief Best and have some responses to your email on August 6, 2021.

- 1. Additional Proposed Search Terms: As noted, we ran each individual search term on the text messages that we have and there is nothing responsive to the subpoena to Chief Best and her personal phone.
- 2. Chief Best's Book: The publication date of Chief Best's book is October 25, 2021. I think there was a misunderstanding of Chief Best's thoughts on a "draft." First, there is nothing like a "draft" of the book that Chief Best has. It is much like working with an expert where it is live working document that is kept by the publisher and written over. Thus, she does not have a draft/notes to the extent that I believe you think there is. She does, as you know from her production, have an earlier version of some chapters that were sent to Becca Boatright. Chief Best is willing to have that draft reviewed by the City for A/C Privilege redactions (as there are likely to be some) and then produce the draft to you after the book is published and before her re-noted deposition. She does not have a concern with the City seeing the draft, and indeed it needs to reviewed by them first for A/C privilege issue. Additionally, given the move of Chief Best's deposition, there should be no need for a second day beyond that allowed by the Court rules. We will get back to you soon on available dates for her deposition likely in November. (Also, just to note, not all of the book is relevant to this lawsuit. Thus, not all portions of the book would be open for production either and contain some personal aspects of Chief Best's life).
- 3. Back-up Files: We have done an initial look for a back-up file for Chief Best's personal phone and have not seen it. But we are still reviewing and will let you know if we find anything. We will not use your computer forensic person but will do an appropriate search to make sure we can answer anything affirmatively nor not.

### Denise

From: Gabe Reilly-Bates < <a href="mailto:GabeR@calfoeakes.com">GabeR@calfoeakes.com</a>>

Sent: Thursday, August 19, 2021 11:24 AM

**To:** Denise Ashbaugh < <a href="mailto:dashbaugh@aretelaw.com">dashbaugh@aretelaw.com</a>>

**Cc:** Patty Eakes <pattye@calfoeakes.com>; Tyler Weaver <<u>TylerW@calfoeakes.com</u>>

Subject: RE: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

Hi Denise,

I hope that your time away from the office was restful and restorative. I wanted to follow up on my email below as we had made some additional proposals and requested some additional information about Chief Best's production. Please let me know when you think you will be in a position to respond to my email below.

Regarding the request relating to evidence of iPhone backups, you can look for that by going to settings  $\rightarrow$  then clicking on the first line for "Apple ID, iCloud, Media & Purchases"  $\rightarrow$  then clicking on iCloud  $\rightarrow$  then scrolling down to find iCloud Backup. If the toggle switch has been turned "on," then there should be information about the last backup that is available. Usually this will state "Last successful backup: \_\_\_\_ a.m." There is probably also a way to look at the metadata from the phone's image, but this is the easiest way that I am aware of.

Kind Regards,

Gabe

Gabe Reilly-Bates
CALFO EAKES LLP

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From: Gabe Reilly-Bates

Sent: Friday, August 6, 2021 8:23 AM

To: Denise Ashbaugh <a href="mailto:dashbaugh@aretelaw.com">dashbaugh@aretelaw.com</a>

Cc: Patty Eakes <pattye@calfoeakes.com>; Tyler Weaver <TylerW@calfoeakes.com>

Subject: Hunters Capital v. City of Seattle: Subpoena to Carmen Best

Dear Denise,

Thank you for speaking with me the other day. Below are the proposed additional search terms that we would like Chief Best to use (hopefully with text messages going back to June 2020), as well as a couple of loose ends that we would like to button up.

- Additional proposed search terms. protest\*, antifa\*, barrier\*, barricade\* ((deny OR denied OR bar\* OR block\*) /3 (access OR ingress OR egress)), (lane /5 access\*), fortification\*, shooting\*, assault, violen\*, Riveter, BLM, (east /3 precinct), (capitol /3 hill), ((red OR yellow OR hot OR warm OR autonomous OR no-cop) /3 zone), Durkan, Mayor, death, homicide, rape, checkpoint, ((harm OR damage OR hurt) /3 business\*), (Horace OR Lorenzo OR Anderson), (Marcel OR Levon), (Antonio OR Mays), (fire /3 (tool\* OR extinguisher\*)), ("summer of love"), (Cal /2 Anderson), Oddfellows, (Rancho /2 Bravo), (black /3 bloc\*), (open /3 carry), ((arm\* OR gun\* OR firearm\*) /3 (men OR people OR protest\* OR demonstrate\* OR mob OR group)), (Hunter\* /4 Capital), ((Pine OR Pike OR Olive OR Denny) /5 (10<sup>th</sup> OR 11<sup>th</sup> OR 12<sup>th</sup> OR 13<sup>th</sup>)), (express\* /5 (concern\* OR complaint OR condition)), (electric /4 company), ((carmen OR Chief) /4 best), (board\* /3 up), graffiti, (clear /5 obstruction\*), (preserv\* /5 (mural OR art OR graffiti)).
- Chief Best's book. We understand that Chief Best has concerns about producing notes / drafts of her book prior to its publication. She may wish to restrict the City's access to drafts / notes. We believe that we would ultimately be entitled to these documents, but we are willing to seek a compromise in this area. Our first proposal that we would prefer is that we could allow the drafts / notes to be produced under the protective order with the "Attorney's Eyes Only" designation, so no one in the City could have a chance to review it. Alternatively, we would request that Chief Best produce the notes / drafts after the book is published with the additional caveat that we would be allowed to renote Chief Best's deposition for a second day to cover any of the topics in the book and/or the notes. Please let us know if either proposal is acceptable to Chief Best.
- Messages from June 2020 May 2021 (the time period most relevant to CHOP / CHAZ). We are hoping that Chief Best has a backup file on iCloud or iTunes that contains her earlier messages. If Chief Best has an iCloud storage account, then there is a good chance there is a backup file that our forensic expert could help find. His name is Brandon Leatha, and he specializes in recovering data from Mac based devices.
- Evidence of Backup Files. These would be files stored on Chief Best's iPhone if she has an iCloud account for her iPhone, or in her Mac device if she has a MacIntosh Computer. Brandon Leatha can assist in helping locate those files.

Please let me know if you are willing to allow an expanded search for older text messages on Chief Best's phone and whether Chief Best will be willing to produce additional materials relating to her book under the alternative proposals outlined above. Mr. Leatha is available to assist with the recovery of text messages.

If there are search terms that are generating a large number of false positive hits, then we would consider revising our terms.

# 

Kind Regards,

Gabe

Gabe Reilly-Bates
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# EXHIBIT 30

Conversation with	Date	Sent messages	Received messages
Carmen Home	7/31/2020 8:39:04 AM		https://www.usatoday.com/story/news/politics/2020/07/31/defund-police-covid-19-force-deepest-cop-budget-cuts-decade/5538397002/

Conversation with	Date	Sent messages	Received messages
Amy Clancy	9/11/2020 6:19:31 PM		Yup - that guy!
CHRISTOPHER FISHER	9/11/2020 6:17:40 PM	The car dealership guy	
CHRISTOPHER FISHER	9/11/2020 6:10:17 PM	https://twitter.com/dea dlinewh/status/1304551 387867602945?s=21	
Carmen Home	9/11/2020 6:24:56 PM		
Carmen Home			It doesn't take long to be a distant memory :-)
CHRISTOPHER FISHER	9/11/2020 6:18:18 PM	Who was the chief who came and spoke to us?	
Amy Clancy	9/11/2020 6:11:23 PM		Yeah - I emailed Don yesterday just to say stay safe!
Amy Clancy	9/11/2020 6:25:41 PM		That will be your love life too - NEXT!
Carmen Home	9/11/2020 6:18:30 PM		Oh yeah. Duh 🕭
Carmen Home	9/11/2020 6:17:06 PM		Crazy and so scary. Who is Don?
CHRISTOPHER FISHER	9/11/2020 6:10:13 PM	Wow. Ashland. OR.	
Carmen Home	9/11/2020 6:30:05 PM		Laughed at "Who was the chief who came and spoke to us? (a)"
Carmen Home	9/11/2020 6:26:04 PM		
Carmen Home	8/2/2020 12:01:06 PM		Ok
Amy Clancy	8/2/2020 10:59:59 AM		It's chris Ingalls who had the domestic terrorism issue - not Chris Daniels. So I'm contacting Ingalls. I like him better anyway.
Carmen Home	7/18/2020 9:22:11 AM		https://www.westsideseattle.com/robin son-papers/2020/07/17/herbold-2020- budget-rebalancing-deliberations-no- call-sw-precinct
Carmen Home	7/18/2020 9:22:11 AM		Want to counter this now!
Amy Clancy	7/18/2020 9:27:41 AM		How would you like to counter? Do you want to make a statement or do an interview?
CHRISTOPHER FISHER	9:30:44 AM	I am working	
CHRISTOPHER FISHER	7/18/2020 9:30:53 AM	Also where did sir conversation wind up	

Amy Clancy	7/18/2020 9:40:31 AM		The PA officers expressed concerns that releasing SIRs would appear to be fear mongering. I think we need to have more conversations on which SIRs to release and how.
Carmen Home	7/18/2020 9:49:42 AM		REDACTED - ATTORNEY CLIENT / WORK PRODUCT PRIVILEGE
CHRISTOPHER		Agreed	
FISHER Amy Clancy	9:49:50 AM 7/18/2020 9:50:36 AM		I'm just passing along the concerns. But I agree. They are the records of what public employees are responding to.
Carmen Home	7/18/2020 9:50:53 AM		Honestly, doing our job and talking about what we're doing is not fear mongering in my view.
Amy Clancy	7/18/2020 9:51:00 AM		I agree.
Amy Clancy	7/18/2020		Especially now
Carmen Home	9:51:13 AM 7/18/2020 9:51:20 AM		Well, you know where I stand and I am the boss.
Amy Clancy	7/18/2020 9:51:28 AM		Yes you are.
Amy Clancy	7/18/2020 9:53:43 AM		REDACTED - ATTORNEY CLIENT / WORK PRODUCT PRIVILEGE
Carmen Home	7/18/2020 9:57:27 AM		REDACTED - ATTORNEY CLIENT / WORK PRODUCT PRIVILEGE
Amy Clancy	7/18/2020 9:58:18 AM		Got it. Now or first thing Monday? I'm happy either way.
Carmen Home			Next week is fine I got a little fired up this morning :-)
Amy Clancy	7/18/2020 9:59:26 AM		I can understand why.
Amy Clancy	7/12/2020 10:00:31 AM		FYI - they're asking for tomorrow morning.
Amy Clancy	7/12/2020 9:58:24 AM		The segment would be at 8a EST (5a our time!) and hosted by Steve Doocy. They said she can do via Skype if preferred.
CHRISTOPHER FISHER	7/12/2020 9:55:44 AM	Yeah figured they'd bring that up which is good	p. c.c.r.cu
Amy Clancy	7/12/2020 9:54:10 AM		Checking on interviewee. Segment: to discuss the budget cuts that would lead to major layoffs in Seattle.
Amy Clancy	7/12/2020 9:43:32 AM		Good morning Chief and Chris! Fox & Friends just requested an intvw. Your thoughts?

Stand by for a phone call. Carmen Home 7/12/2020 9:59:20 AM Amy Clancy 7/12/2020 I'm waiting for an answer on which 9:55:49 AM block. CHRISTOPHER 7/12/2020 Which block? **FISHER** 9:54:58 AM Amy Clancy 7/12/2020 4 9:59:32 AM CHRISTOPHER 7/12/2020 My personal pref would FISHER 9:57:07 AM be to do hemmer if doing Fox. But if it's right Fox and friends that could work. Chief would just need to be ready to only comment on policing. They will bring up political stuff. 7/12/2020 The producer also wrote: "I know Chief Amy Clancy 9:55:29 AM Best previously declined an interview with our show because of content posted on digital (the doctored images from CHOP) but we'd like to invite her to come in again to correct the record."

Who would be doing the

interview and what

segment?

CHRISTOPHER 7/12/2020

9:51:05 AM

FISHER

Conversation with	Date	Sent messages	Received messages
Tricia	8/17/2020 5:28:01 PM		Janie Schutz, CPE, Wanted all three of you to be aware that they have a meeting with Pete Holmes tomorrow at about 3:30 PM, and also Timothy Mygatt and Christina Fogg early Friday morning.
			Chris, she said she left you a voicemail and would like a call back when you get the chance, ahead of tomorrow's meeting.
			Janie's number 828-442-6155

Conversation with	Date	Sent messages	Received messages
Carmen Home	7/20/2020 7:04:47 AM		Did you see this article that is basically calling you out about your comments in regards to Mostly white people were causing vandalism , was no extortion to shop owners and response times were not three times longer. This so called journalist needs to be corrected!
Truscott	7/20/2020 7:11:51 AM		Сору
Carmen Home	7/20/2020 7:04:45 AM		Someone sent this to me. I'd like to correct it today-
Carmen Home	7/20/2020 7:04:46 AM		https://www.seattletimes.co m/seattle-news/stories-the- police-tell-and-how-to-resist- them/

Conversation	Date	Sent messages	Received messages
with			
CHRISTOPHER	7/17/2020	FYI. Just heard that	
FISHER	6:52:21 PM	SPD amendments won't	
		be heard until the 29th.	

Conversation with	Date	Sent messages	Received messages
CHRISTOPHER FISHER	7/4/2020 10:18:57 PM	Ok nevermind	
CHRISTOPHER		Are we holding a lot of	
FISHER	10:15:44 PM	calls? Lapd was chasing a stolen ambulance and was getting g hammered.	
Truscott	7/4/2020		Not active shooter call just occured
	10:14:34 PM		, <b>,</b> ,
CHRISTOPHER	7/4/2020		
FISHER	10:09:45 PM		
CHRISTOPHER	7/4/2020	Should we do similar.	
FISHER	10:09:45 PM	It's bananas out there	
Truscott	7/4/2020		I don't know
	10:16:16 PM		
Truscott	7/4/2020		We put messaging out yesterday joint
	10:15:11 PM		with fire.
Truscott	7/4/2020		We have an active shooting call and
	10:13:58 PM		demonstration
Clancy Work	7/4/2020		Sure - wouldn't hurt.
	10:10:53 PM		
Truscott	7/4/2020		Our messaging earlier in the week was
	10:16:53 PM		do not call 911 or non emergency number
Truscott	7/4/2020		And earlier in the week
	10:15:21 PM		
Clancy Work	7/4/2020		Good lord
-	10:14:31 PM		

Conversation with	Date	Sent messages	Received messages
CHRISTOPHER	6/10/2020	Ok	
FISHER	7:56:09 PM		
CHRISTOPHER	6/10/2020	Kiro says they are on	
FISHER	7:57:10 PM	scene and see it	
CHRISTOPHER	6/10/2020	Have request from jic to	
FISHER	7:51:51 PM	confirm media reports	
Mahaffey	6/10/2020		Might have been when Scoggins fixed
	8:05:05 PM		on obstruction on the Pine St sallyport
			a few hours ago
Mahaffey	6/10/2020		We aren't seeing that although we
	7:55:42 PM		think they are calling into 911 to see if we will respond